# Carlo Friscia 20 car:lo free-sha











# **USER EXPERIENCE DESIGNER**

YEARS EXPERIENCED DESIGNER

15+ YEARS OF EFFECTIVE TEAM COLLABORATION

### >>> PROFESSIONAL EXPERIENCE

#### **UX Designer (Data Analyst) at Darktrace 03/2024 - Present**

- II Data-driven UX Designer and Data Analyst specialising in wireframing, user research, and information architecture.
- ♥ Advocate for accessibility and inclusive design, ensuring user experiences are open to all.
- ✓ Use data-driven insights, including AI and machine learning principles, to identify user pain points and develop solutions, with a focus on creating universally usable experiences.
- Collaborate closely with Developers and Stakeholders to ensure designs are visually appealing, functional, and user-centred, considering ethical implications and potential biases in Al systems.

#### UX Designer (Data Analyst) at Borne 07/2021 - 02/2024

 Collaborate with cross-functional teams to implement design solutions, emphasising robust Information Architecture informed by business and user insights. Conduct usability testing to enhance user experience through iterative improvements.

#### **UX/UI Designer Freelance 02/2019 - 06/2021**

Redesigned websites/apps, including drawing wireframes, and optimising web graphics for private clients.

#### Product Management at Voyager Ltd 08/2016 - 02/2021

- Organised logistic between Chauffeurs/Travel Agents and Clients to provide them with executive services.
- Provided Clients with after-sale services, and full training to new co-workers.

#### **EDUCATION**

- O BA Design and Innovation/Open University
- O UX/UI Design/CareerFoundry
- O Data Analysis/Google

# **#** LANGUAGES

- O Italian (native)
- O Spanish (fluent)
- O English (fluent)

# **X** TOOLS

- O Figma
- O Adobe CC
- O UX Tweaks