

# **Yobz Colombia S.A.S. Returns Policy**

Last updated: April 20, 2024.

We understand that there may come a time to return a purchase and we aim to make the returns process as simple as possible.

If you're looking to return or exchange your order, we offer free returns within 30 days of purchase. You can return your product for a refund to the original payment method.

Please note: No questions asked within 30 days

## **Return Process**

To return an item, email us at [becky@1800history.ai](mailto:becky@1800history.ai) with your Order Number and return reason and our support team will be happy to assist you with the next steps.

## **Refunds**

After receiving your item/s and inspecting the condition, we will process your refund or exchange. Please allow at least 7 days from the receipt of your item/s for your return to be processed.

## **Questions**

For questions relating to our returns policy, please contact us at [becky@1800history.ai](mailto:becky@1800history.ai)