

Step by Step Procedure for Filing Complaint

Once the customers register grievances either through email, Phone, through Exchanges or SEBI or submits a physical copy of his grievance, it is recorded in the investor complain register and the higher authority is informed with the receipt of complaint. Email cdsldpcomplaints@mehtavakil.com is checked on Daily Basis

The compliance officer is appointed as redressing authority. The redressal officer resolves the issues within fifteen days and a copy of resolution is sent to the client. The Board of Directors are also apprised of the resolution.

If the client is dissatisfied / disagreed with the solution offered by the redressal officer, he has a liberty to approach higher authority i.e Board of Directors, who will look into the issues and final solutions are offered to the client.

For,
Mehta Vakil & Co. Pvt. Ltd.

Director



Corporate Office:

61, 6th Floor,
Maker Chambers III,
223, Nariman Point,
Mumbai - 400021
91 22 22722620/1082

Regd Office:

PG-11, Ground Floor.
Stock Exchange Rotunda Bldg.,
B. S. Marg, Mumbai - 400 001.

Mehta Vakil & Co. Pvt. Ltd.

CIN: U65990MH1994PTC079832
SEBI REGN. NO: INZ000233031
CDSL REGN. NO: IN-DP-125-2015
AMFI REGN. NO : ARN-167455