DISTRICT OF COLUMBIA
PRIMARY CARE ASSOCIATION

2025 Annual Report



TRANSFORMING CARE, ADVANCING **EQUITY**

The Power of Community Health Centers and Collective Action

Note from Our CEO & Board Chair

Dear Partners and Friends,

Community health centers are more than providers of care. They are trusted anchors in our neighborhoods, lifelines for families, and champions for health equity. Every day, they ensure that care remains accessible to those who need it most, regardless of circumstance. At DCPCA, our mission is to drive collective action that sustains these vital health centers and amplifies their impact. We proudly stood alongside our member health centers to strengthen access to care, advance innovation, and build a healthcare system that better serves all District residents.

In 2025, we demonstrated what is possible when we work together. Through advocacy, workforce development, quality improvement initiatives, health information technology advancements, and the continued growth of the DC Connected Care Network, we helped position community health centers to meet both today's challenges and tomorrow's opportunities. We brought together healthcare leaders, policymakers, community partners, and advocates around a shared vision: a healthier, more equitable District where every resident can access high-quality primary care. The accomplishments highlighted in this report are the result of collective commitment, collaboration, and an unwavering belief that strong health centers create stronger communities

Yet our work is far from complete. As healthcare landscapes shift and community needs continue to grow, the role of community health centers has never been more important. We invite you to join us in championing their future, whether by advocating for policies that protect access to care, investing in innovation and sustainability, or partnering with us to address the social and structural factors that shape health outcomes. Together, we can ensure that community health centers remain a powerful force for health, opportunity, and equity across the District for generations to come.

With gratitude,



Ruth Fisher Pollard

President & Chief Executive Officer
DC Primary Care Association



Kelly Sweeney McShane

Chair, Board of Directors
DC Primary Care Association

About DCPCA

Community health centers are the backbone of primary care in Washington, DC, providing affordable, high-quality care to more than 175,000 residents each year. DCPCA exists to ensure these health centers have the resources, partnerships, technology, and advocacy they need to thrive and deliver exceptional care in every ward of the District.

The Challenge

DC's community health centers face growing demand, workforce shortages, and evolving policy landscapes. Without coordinated support, these providers risk being unable to meet the needs of the communities they serve, particularly residents in underserved wards who rely on them as their primary source of care.

DCPCA's Role

As the federally designated Primary Care Association for the District of Columbia, DCPCA unites, strengthens, and advocates for community health centers through:

- **Advocacy** — Championing policies that protect funding and expand access to care
- **Workforce Development** — Training and retaining the next generation of healthcare professionals
- **Health IT & Innovation** — Connecting providers through the DC Connected Care Network
- **Quality Improvement** — Driving measurable gains in patient outcomes and operational efficiency

What This Means for DC Residents

When community health centers thrive, DC residents gain reliable access to preventive care, chronic disease management, behavioral health services, and maternal health support, regardless of income or insurance status. DCPCA's work translates directly into healthier families, stronger neighborhoods, and a more equitable District.

Community Health Center Impact At A Glance

170,000+ patients served annually

1 in 5 DC residents reached

60+ care sites across the District

2,000+ people employed at health centers

Mission and Vision

Mission

DC Primary Care Association (DCPCA) drives collective action that sustains health centers and their impact on transforming care.

Vision

Every resident, in every DC community, has access to high-quality preventive and primary healthcare.

Board of Directors

Our Board of Directors consists of the CEOs of the Federally Qualified Health Centers (FQHCs) in the District of Columbia and community representatives who support the mission and vision of DCPCA. The primary role of the Board of Directors is to provide governance, oversight and effective stewardship to the District of Columbia Primary Care Association (DCPCA).

Governance demands attention to long-term issues such as the Association's mission, its values, its overall performance, and its place in the community. The governance of the Association impacts how DCPCA is managed, and ultimately, the quality of the service provided. Effective board governance is central to DCPCA fulfilling its mission. We are grateful to our committed Board of Directors for their tireless efforts to advance our mission.



Kelly Sweeney McShane, MBA
Board Chair
President & CEO
Community of Hope



Rashad Collins, MS
Board Vice Chair
CEO
Unity Health Care



Tomi Ogundimu, MPH
Board Secretary
Community Member



Jeanne Shen, MPP, CFA
Board Treasurer
Chief Investment Officer
Gavi Alliance



George Jones, MBA
President & CEO
Bread for the City



Carlos Plazas, MBA
President & CEO
La Clínica del Pueblo



Naseema Shafi, JD
CEO
Whitman-Walker Health



Flora Terrell Hamilton, DSW, LICSW
CEO
Family Medical & Counseling Services



Nancy Ban, MBA, FACHE
CEO
Mary's Center



Anne Schwartz, PHD
Community Member



Ann Chauvin , LICSW
Community Member

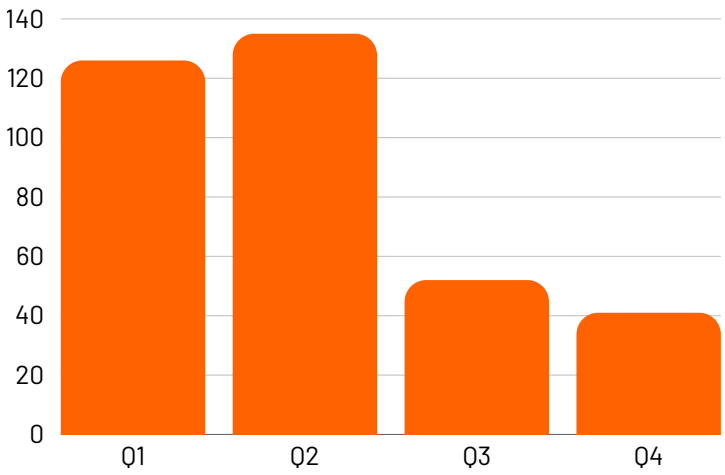


Sarah Berry, PHD
Community Member

Programs and Health Center Support

The Programs and Health Center Support team works to provide Technical Assistance (TA) support to all the FQHCs that are a part of DCPCA. This department provides workforce and capacity development, technical assistance, and practice transformation to support health center sustainability and growth.

2025 Technical Assistance Activities



The following technical assistance categories contribute to these totals:

- **Quality Improvement - Cancer and Chronic Disease**
- **Emergency Preparedness**
- **Human Resources & Workforce Development**
- **Cardiovascular Chronic Disease - Hypertension, Diabetes, Statin Control**
- **Tobacco Sessation**
- **Integrated Behavioral Health**
- **Intimate Parter Violence**
- **School-Based Health**
- **eClinicalWorks User Training**

Facilitated Work Groups

DCPCA convenes facilitated work groups that bring together health center staff across disciplines to collaborate on shared challenges and develop collective solutions. These groups meet regularly and cover the following areas:

- **Chief Executives**
- **Communications**
- **Emergency Preparedness Task Force**
- **Human Resources & Workforce Development**
- **Quality Improvement**
- **Clinical Directors**
- **Dental Directors**
- **Finance & Billing**
- **Integrated Behavioral Health**
- **Policy Advocates**

Meet Us Where You Are

From health fairs to community events, DCPCA's Community Patient Navigators bring trusted health information directly to residents. Here, they connect with attendees at a breast cancer awareness event, fostering conversations about prevention, screening, and access to care.



Government Affairs and Policy

The Government Affairs and Policy team promotes financial sustainability for FQHCs to improve health outcomes for District residents. They advocate for policies that strengthen community health centers and advance health equity through advocacy and coalition-building, aiming to create a more just and sustainable healthcare system in DC.

THREE POLICY PRIORITIES

1. **PROTECT PATIENTS AND STABILIZE THEIR ACCESS TO PRIMARY CARE**
2. **CHAMPION VALUE BASED CARE AND PAYMENT**
3. **SECURE HEALTH CENTER ACCESS TO 340B SAVINGS**

15
DC Council Testimonies

30
FQHC CEO Policy Update Memos

20
Policy Digest Newsletters

2025 Highlights

- Campaigned successfully to prevent a cut to DC's Federal Medical Assistance Percentage (FMAP) proposed by Congress
- Led DC health care effort to improve Medicaid managed care credentialing challenges via the introduction of B26-0523, the "Streamlining Medicaid Credentialing Amendment Act of 2025.
- Developed the FQHC advocacy campaign: "Medicaid's Best Partner, Patient's Best Choice, Healthcare's Best Value"
- Secured an increase in the Alliance Program FQHC payment rate
- Ensured the Basic Health Plan FQHC payment would equal Medicaid
- Created a comprehensive advocacy toolkit and fact sheets to mobilize health centers.

Rally for Community Health Centers

2025 Advocacy Event

Uniting voices to protect and expand community health center funding in Washington, DC

About the Rally

On May 22, 2025, DCPCA and DC's nine community health centers brought together approximately 100 patients, providers, advocates, and community members on the steps of the John A. Wilson Building to call for continued investment in primary care, Medicaid, and the DC Healthcare Alliance.

The rally highlighted the critical role community health centers play in caring for more than 184,000 patients, including 1 in 5 DC residents, and underscored the potential impact of proposed federal and local funding cuts. Patient advocate Pepper Denise Reed shared her powerful story of recovery through care received at Mary's Center, demonstrating how access to Medicaid and community health centers can transform lives.

Councilmember Christina Henderson joined the event, and participants visited all DC Council offices to advocate for protecting access to affordable, high-quality care. The rally amplified patient voices, raised public awareness, and reinforced the message that strong community health centers are essential to a healthier, stronger DC

MEDICAID'S BEST PARTNER. PATIENTS' BEST CHOICE. HEALTHCARE'S BEST VALUE.



Health Information Technology

In 2025, DCPCA's HIT team drove transformative initiatives to advance health center operations and digital infrastructure. Here's how we delivered measurable impact across the District.

Supporting the Design and Improvement of CRISP DC Analytic Capabilities

DCPCA worked with DHCF and CRISP DC to make the CRISP DC PopHealth tool better at tracking and reporting health data. We built new reports that help Medicaid providers see how well they're doing under Value Based Payment (VBP) programs, gave providers easier access to their patient lists from managed care organizations (MCOs), and created dashboards for DC community health centers in the DC Connected Care Network. All of this helps use health data to improve the quality of care across DC.

Improving the Quality of EHR Data in the Health Information Exchange (HIE)

Our eHealthDC team received a one-year grant extension with $1 million in additional funding to launch an Electronic Health Record (EHR) Data Quality TA Pilot Program. We engaged with 39 provider organizations to conduct discovery sessions, chart audits, and individualized trainings. By September 30, 2025, participating organizations demonstrated measurable improvements in quality and accuracy of data shared with the HIE.

eHEALTHDC

eHealthDC's Role as DC Department of Health Care Finance's TA Partner

eHealthDC provides no-cost TA to DC Medicaid providers and HIE users to boost interoperability, improve EHR data quality, and increase utilization of CRISP DC HIE tools. Partners include Clinovations Government + Health, Zane Networks, CRISP DC, and DC Hospital Association (DCHA). Together, these partners deliver customized support to provider organizations across the District.

$1M
Additional Grant Funding for EHR Data Quality

$700K
CRISP DC Funding

39
Provider Organizations Engaged

Advancing and Optimizing the Use of DC HIE Tools

eHealthDC worked in partnership with CRISP DC to help DC HIE users increase the adoption and integration of HIE tools within their clinical and operational workflows. CRISP DC provided $700,000 in grant funding to eHealthDC to support the delivery of customized, clinical workflow-focused technical assistance on the use of the following enhanced HIE tools: Population Explorer/CEND, eConsent, Health-Related Social Needs Screening and Referral, and Advance Care Planning. As part of this initiative, the team developed and delivered monthly, tool-specific webinars in collaboration with CRISP DC, incorporating user stories to enhance training materials, and offering both clinically-focused technical support to participating organizations.

DCPCA's Largest Grant Award: Digital Health Planning & Technical Assistance

eHealthDC's success led to DHCF awarding the competitive Digital Health Planning and Technical Assistance grant to DCPCA in October 2025. This grant, valued at $4.15 million, covers a performance period of October 2025 through September 2026, with potential to extend our performance for four additional option years through September 2030.

Provide Health Center-Directed Services for Workflow Optimization and Enhanced EHR Functionality

In 2025, the HIT team deployed two eCW EHR software upgrades ensuring DCPCA-hosted practices remain compliant with industry best practices. Our eCW-certified specialists contributed over 70 hours of monthly user trainings to nearly 290 new health center staff, plus more than 500 hours of support for special projects including 1:1 role-based trainings and workflow optimization.

$4.15M
New Grant Award for eHealthDC

500+
Support Hours Implementing EHR Workflow Optimization

290
New Health Center Staff Trained

DC Connected Care Network

The DC Connected Care Network (DC CCN) is a clinically integrated network, created through participation agreements from seven distinct FQHCs, covering over 120,000 Medicaid beneficiaries.

MISSION

DC CCN improves health outcomes for DC residents by advancing affordable, high-quality care through a strong, sustainable network of community health centers.

VISION

We envision a connected, innovative network that delivers affordable, high-quality care across the continuum to improve the health and well-being of DC residents.

In 2025, DC CCN expanded its clinically integrated functionality to welcome staff who support care coordination and revenue cycle integrity. In April 2025, DC CCN also entered into its first value-based arrangement with WellPoint DC, formerly known as Amerigroup. At the end of 2025, DC CCN entered into its second arrangement with HSCSN, focused on value-based outcomes for Medicaid members under the Child and Adolescent Supplemental Security Income Program.

DC CCN remains focused on evaluating value-based opportunities on behalf of its participating centers, while driving performance and supporting practice level transformation to enable outcomes in value-based care.

DC CCN Participating Centers

Whitman-Walker Health
we see you.

La Clínica del Pueblo

Family and Medical Counseling Service, Incorporated
FMCS
we care

Mary's Center
Quality healthcare. Stronger communities.

Bread for the City
helping people

Community of Hope

UNITY HEALTH CARE
Healthier You. Healthier Communities.

2025 Signature Events

Maternal Health Symposium

DCPCA held a Maternal Health Symposium, **"Stronger Together: Reimagining Trust and Partnerships in Transforming Community and Maternal Well-Being."** The symposium brought together healthcare providers, community leaders, policymakers, advocates, and people with lived experience to address maternal health challenges across the District. Through expert-led discussions, interactive breakout sessions, and networking, participants explored strategies to strengthen partnerships, advance health equity, and improve outcomes for mothers and families. The event reinforced DCPCA's commitment to fostering community-driven solutions that support healthier pregnancies, births, and communities.





110+
Attendees

13
Speakers

20+
Partner Orgs

Value Based Care Symposium





DCPCA's 2025 Value-Based Care Symposium, **"Driving to Value: A Roadmap to Results,"** convened healthcare leaders, payers, providers, and patient advocates to advance the transition from volume-based to value-based care. Presented by Wellpoint, the symposium featured keynotes, panel discussions, case-based learning, and collaborative conversations focused on improving quality, equity, and patient outcomes. By creating opportunities for shared learning and innovation, the event equipped participants with practical strategies and partnerships to drive sustainable, patient-centered transformation across the healthcare system.

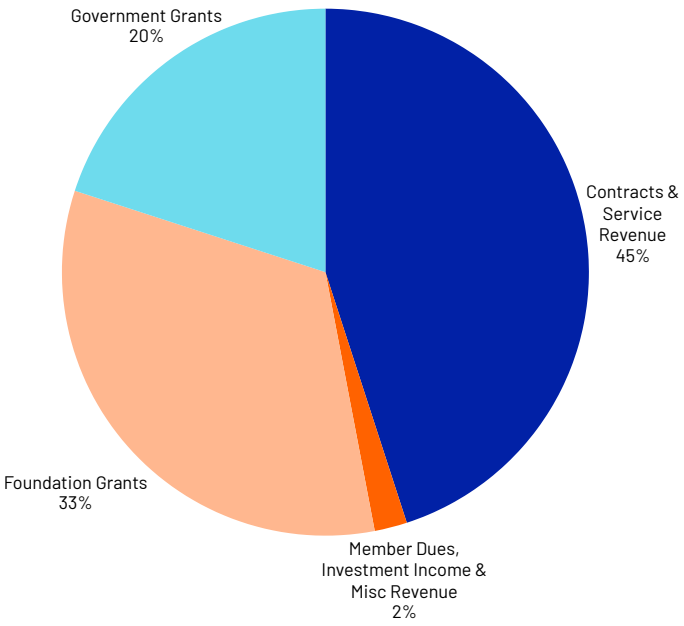
80+
Attendees

7
Health Centers

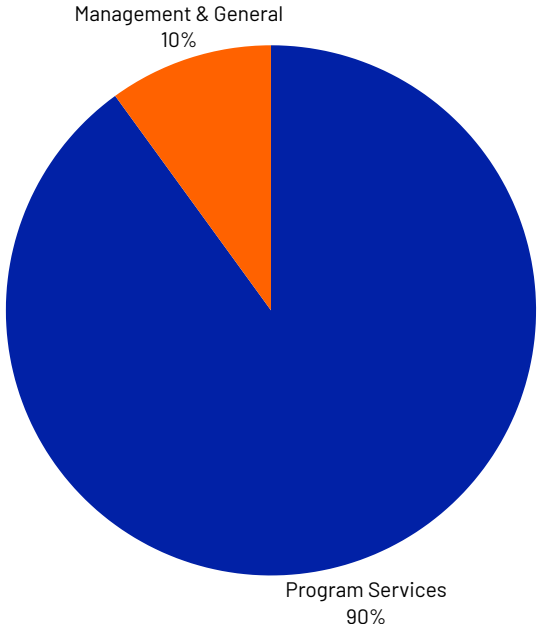
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MCO Partners

Financial Snapshot

Revenue



Expenses



TOTAL REVENUE: $8,822,124

TOTAL EXPENSE: $8,252,415

Key Partners & Funders

Government Partners

DHCF Department of Health Care Finance

HRSA Health Resources & Services Administration

DC | HEALTH

Foundation Funders

THE MORRIS & GWENDOLYN CAFRITZ FOUNDATION

JANE BANCROFT ROBINSON FOUNDATION

GREATER WASHINGTON COMMUNITY FOUNDATION

THE J. WILLARD AND ALICE S. MARRIOTT FOUNDATION

Corporate & Community Funders

Wellpoint

CareMessage

CareFirst

labcorp

MEMBER HEALTH CENTERS

Mary's Center
Quality healthcare. Stronger communities.

SOME

UNITY HEALTH CARE
Healthier You. Healthier Communities.

Bread for the City
helping people

LA CLÍNICA DEL PUEBLO

Elaine Ellis
CENTER OF HEALTH

Community OF HOPE

WHITMAN-WALKER
Health
we see you.

FAMILY AND MEDICAL COUNSELING SERVICE, INCORPORATED
FMCS
we care

Catholic Charities
ARCHDIOCESE OF WASHINGTON

DISTRICT OF COLUMBIA
PRIMARY CARE ASSOCIATION

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FOR MORE INFORMATION

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