

User Guide for the Charging Service

1

Register for the Service

- Download the Evenli application to your mobile device
- Add your contact details and payment card information
- Start charging!

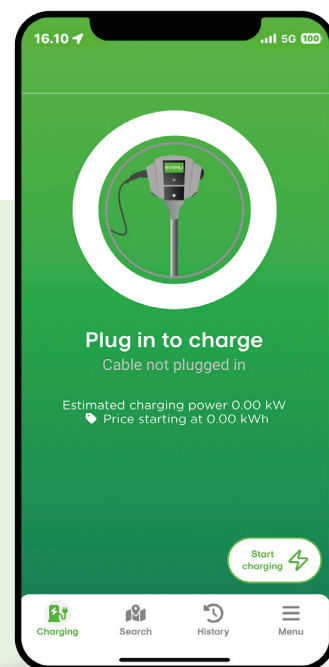
If your car's electricity consumption is paid by a company or leasing company, please contact customer service.



GET IT ON
Google Play



Download on the
App Store



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Charge with the Application

- Connect the charging cable
- Select **“Charging”** > **“Start charging”** in the application
- Point the camera at the device's QR code or enter code manually. If the device has multiple sockets, select the socket you are using in the mobile application.
- Charging begins

The charging price is determined by the property owner. You can check the electricity price at the charging point in the Evenli application.

Charge with the Charging Tag

The charging tag is an even faster option for regular charging.

ORDER YOUR CHARGING TAG

- Open the Evenli application
- Select **“Menu”** > **“Charging tags”** > **“Order a charging tag”**
- Fill in the required information and confirm
- Your charging tag will be sent by letter post



ADD THE TAG TO YOUR ACCOUNT

- Open the Evenli application
- Select **“Menu”** > **“Charging tags”** > **“Add a charging tag”**
- Enter the code series on the charging tag into the **“Input code”** section of the application – or add the charging tag by selecting **“Scan NFC tag”** if your smart device supports NFC
- Name the charging tag, for example, “My tag”
- The charging tag is now active

START CHARGING WITH THE TAG

- Connect the charging cable
- Show the charging tag to the remote reader on the charger, marked with a symbol (⌂)
- Charging begins

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Stop Charging

- Charging stops automatically when you terminate the charging from your car's socket switch
- You may also stop charging from the **“Charging”** section of the application

Customer service

Evenli customer service is available on weekdays from 8.00 to 21.00 and on weekends from 10.00 to 21.00 at 010 582 1400 and by email at tuki@evenli.com