

KNOW*i*O

Eliminating your false positive peaks

Less noise. Better decisions. More sites per operator.



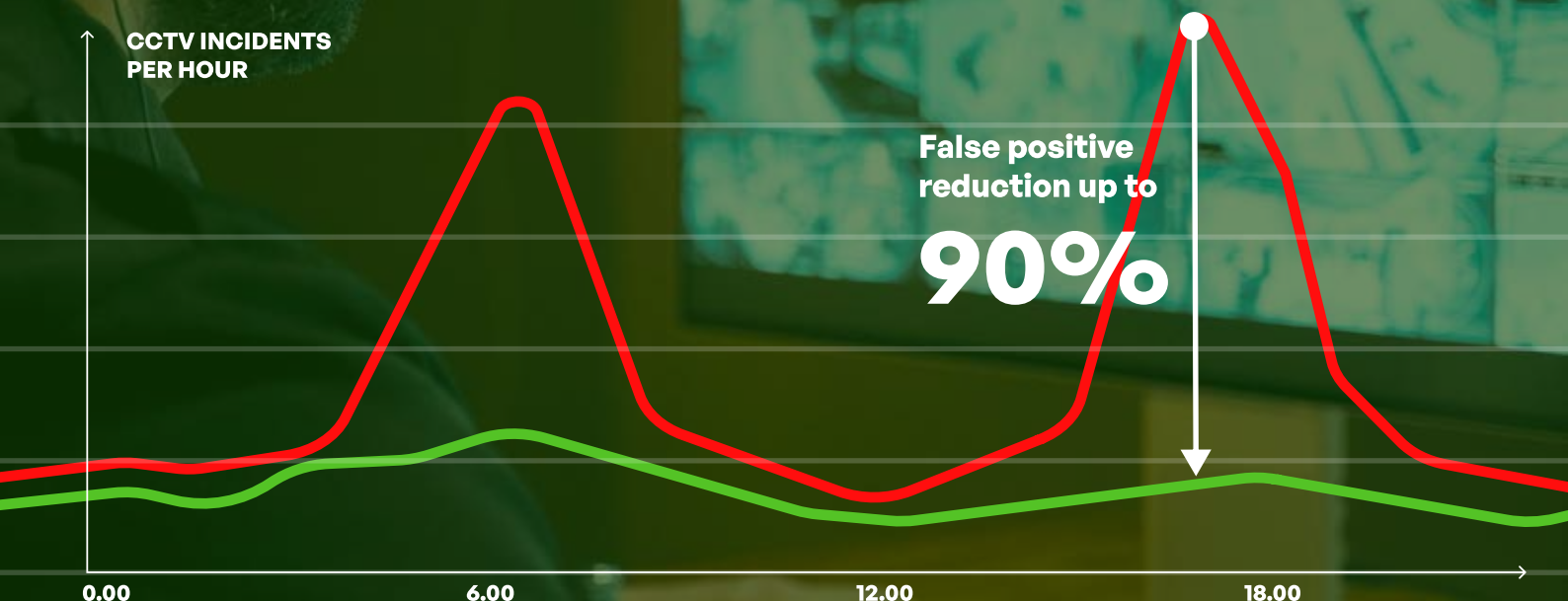
Shorter alarm queues,
improving pick-up times



Reduce operator stress and
decision fatigue, and therefore
costly errors



Higher staff-to-site ratios
+ Lower cost per monitored
= Improved margins



What is Knowio?

Knowio is an app based eco-system, designed to reduce false positives by 90% in CCTV monitoring via better arm and disarm of monitored CCTV systems.

Free to download



Works with



Sentinel

webeye 

immix

Integrated with

alhua
TECHNOLOGY

HIKVISION

DAVANTIS

AJAX

GANZ

vigileyez

...with more to come!

Operators love Knowio

“You’re not working through queues that don’t matter. You’re not second-guessing false alarms or worrying about authorised people on site. You focus on real events, make better decisions, and finish shifts far less stressed.”

— Control Room Operator

Ways that Knowio reduces false positives

Knowio combines manual arming, automated disarm triggers, and smart scheduling, ensuring systems are disarmed before personnel enter monitored areas. This approach reduces false activations while maintaining site protection.



Manual control with zoned monitoring

Sites are divided into zones for active protection in unoccupied zones, whilst allowing activity elsewhere, maximising coverage and reducing false positives.



Smart padlock-driven disarm

Perfect for construction sites, smart padlocks are opened either via the app or via a passcode, and doing so disarms the CCTV system. Multiple methodologies can be used.



Gate-linked disarm via ION controller

Knowio's ION gate controller can disarm CCTV when opening a gate, preventing alarms for legitimate access while ensuring auditability.



Real-time schedule visibility and adjustment

Users can see when a site is due to due to auto-arm or disarm and change schedules anytime. This reduces last-minute calls to the ARC and operator workload.



Pre-entry/exit questions

An ideal solution for self storage sites, the app can be configured to prompt users to say whether they coming or going, and if leaving, is anyone left on site, or not.



Delayed arming logic

Configurable arming delays allow authorised users sufficient time to exit the site safely, significantly reducing accidental triggers during close-down periods.

Coming soon...



Geofencing



Arm and disarm by presence



Dwell time



Automated Bluetooth counting

How Knowio reduces false positives



Direct CCTV & monitoring platform integration

Knowio integrates with CCTV platforms and communicates with Sentinel and Immix. No extra hardware or servers are needed.



Cleaner queues, confident decisions

Operators see genuine events, fewer false positives, and better decisions.



Context and control in the Cloud

Knowio provides context on who armed or disarmed a site, helping operators quickly identify who is on site for contact.



True arm and disarm at source

Knowio integration halts alarms at the source. Data isn't sent when disarmed, reducing mobile use and traffic to ARC servers.



Sentinel Integration

A direct integration with Sentinel means operators can disarm Knowio, and therefore the connected system directly.

Via Sentinel's **reverse commands**, Knowio can disarm non integrated sites, where a Sentinel integration is in place.

Stuck on schedules?

We don't love schedules, but we understand that for end-users, its often viewed as the easiest option. In Knowio, there are numerous tools that make schedule management as painless as possible.

