



Troubleshooting Guide for Terminal Out of Service in HarbaKiosk - VERIFONE

If you encounter issues with the terminal displaying 'terminal out of service' in the HarbaKiosk, follow these steps to resolve the problem:

Steps to Correct the IP Address on the Verifone Terminal:

- Press 4 & 6 on the terminal at the same time
- Enter 1,2,3,4 for password and press the green button
- Choose menu 2 Admin menu
- Choose menu 1 Settings
- Choose menu 5 ECR
- Select 1 Set ECR address
- Delete existing address using the yellow button
- Enter new IP address (* is used for .!s)
- End by pressing the green button
- Check that 2 ECR port is set to 9600
- Check that 3 Comm. device is checked ON in "ethernet#0"

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