



PRODUCT WARRANTY

All of the products we offer from Doer Signs have a one (1) year product warranty.

For our Alpha Letter product line, we have specific guidelines for the coverage and claims as indicated below.

If the construction of the letter should fail in the field, it will be replaced and delivered to you at no cost. Construction of the letter is defined as solder seams, mounting provisions, and acrylic or polycarbonate face/back. Due to the numerous existing environmental conditions that are out of our control, this warranty does not cover the protective clear coat and eventual tarnishing of brass, copper, and aluminum. We do offer in lieu of genuine brass and copper, titanium clads stainless steel in brass and copper finishes. In lieu of aluminum, we suggest using stainless steel.

All of our Stainless-steel products are fabricated for interior or exterior installations, in any climate. The coating will not flake or chip off, the color will not change, fade nor become dull. Any of our titanium coated material which shows defects during this period of time will be replaced free of charge.

Please note that product replacement does not include de-installation, re-installation, or any other associated costs.

Depending on the installation location, your letters may need periodic cleaning. To clean, always use a soft cloth and a mild soap or degreasing solution in water. Please avoid ammonia-based cleaning solutions as this will have an adverse effect on protective clear coats.

For any warranty inquiries please do not hesitate to contact our support team at: sales@doersigns.com