

Privacy Policy



Last Updated: 19.04.2025

At Cruzo, we respect your privacy and are committed to protecting your personal data. This Privacy Policy explains how we collect, use, and safeguard information when you visit our website, subscribe to updates, or interact with our platform in any way.

1. Who We Are

Cruzo is a pre-launch travel technology platform based in Amsterdam, Netherlands, focused on optimizing the air travel journey through data-driven services. For any questions about this policy, you can contact us at:

Email: [your@email.com]

Address: Amsterdam, The Netherlands

2. What Information We Collect

We may collect the following types of personal data when you interact with our website:

a. Information You Provide Voluntarily

- Name and email address (e.g., for newsletter sign-up or contact form)
- Company name (if applicable)
- Any message or data you submit via contact forms

b. Information Collected Automatically

- IP address and general geolocation
- Device type and browser
- Pages visited and time spent on our site
- Referring websites or links

This data is collected using cookies and similar tracking technologies. See section 5 for more.

3. How We Use Your Information

We may use your data to:

- Respond to inquiries or requests
- Send newsletters or early access updates (with your consent)
- Improve website performance and user experience
- Ensure platform security and prevent abuse
- Comply with legal obligations

We do not sell or rent your personal data to third parties.

4. Data Sharing and Storage

We may share limited data with trusted service providers (e.g., website hosting, email platforms) under strict confidentiality agreements. All personal data is stored securely and processed within the EU, or with providers who comply with GDPR standards.

5. Cookies

Cruzo uses cookies to improve your browsing experience. Cookies help us understand how you use the site and optimize performance.

You can control cookies through your browser settings and opt-out at any time.

6. Your Rights

Under the General Data Protection Regulation (GDPR), you have the right to:

- Access the data we hold about you
- Correct any inaccurate information
- Request deletion of your data
- Withdraw consent for marketing
- File a complaint with a data protection authority

To exercise your rights, contact us at [your@email.com].

7. Data Retention

We retain your personal data only for as long as necessary to fulfill the purposes outlined in this policy, unless a longer retention period is required by law.

8. Security Measures

We implement appropriate technical and organizational safeguards to protect your data, including encryption, limited access, and secure cloud infrastructure.

9. Changes to This Policy

We may update this Privacy Policy from time to time. The latest version will always be posted on this page with the effective date clearly noted.

10. Contact Us

If you have any questions about this Privacy Policy or your personal data, please contact: cruzo.fly@gmail.com