Tung Nguyen Viet

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Experience

2023 - Current Freelance Designer at Freelancer.com During this time, I was working with clients from: US, Australia, Canada. Main tasks: Creating design system, wireframes, final design, Figma prototypes, and mockups to visualize concepts. • Suggesting changes for website/apps including: user flow, app structure • Tracing customer journey and solving UX problems • Converting design into interactive websites (Framer) at Design Group Italia - DGI 🛛 🚺 2024 -2024 (4 months) UX UI Design Intern **Responsibilities:** • Conducting user interview / survey, sorting, and analyzing data collected. • Creating design system, wireframes, final UI design based on product requirements. • Working in an agile environment. Presenting designs to stakeholders and incorporated feedback iteratively. Product Designer at CSCI Solutions 🚺 2022 - 2023 (1 year 7 months)

Responsibilities:

- Design leader for the company's main product: B2B digital transformation platform.
- Design user interface for websites based on requirements
- Testing to enhance product UX & interaction.

UI Design Intern

at FPT Software



Responsibilities:

- Design user interface for websites based on requirements.
- Create wireframe digital products for both mobile & website based.

Education

Master's in Service Design

at Domus Academy 📲 2023 - 2024

Practical working experiences with Italian businesses: Ferrari, Peck, Technogym, and Cookie Digitals. **Responsibilities:**

- Define companies' problems and propose solutions.
- Developing new business service for companies from various industries.
- Providing business service strategies.

Bachelor's in Graphic Design

2018 - 2022 at FPT University

Courses content / highlights:

- GPA: 3.79/4
- Fundamentals of graphic design: layout, typography, color principles, composition, etc.
- UX research / Interaction design / UI design
- Final Capstone project (Grade 9.1/10): Mobile application The use of gamification in educating personal finance

Tools

Design & Brainstorming Adobe Suite / Figma / Figjam / Framer / Miro

Research

Maze / Google Scholar / Google Trends

Productivity

Google Sheets, Google Forms

Skills

Research design	A/B testing
Guideline design	Data intepretion
Quantitative research	Product ideation
Qualitative research	Logical thinking
Market research	Numerical thinking

Languages

Vietnamese Native **English** Proficient - 7.5 IELTS