Acceptable Use Policy

Version 1 (Current)

Effective October 28, 2026

This Acceptable Use Policy applies to everyone who uses Vybose's services, including Vnique Social Connect, and is part of every customer agreement. "You" means the Customer and anyone who uses the services through the Customer.

1. Use the services lawfully

Do not use the services for anything illegal, fraudulent, deceptive, or harmful, or to help anyone else do so. This includes threats, harassment, hate, content that exploits or endangers children, content that promotes self-harm or violence, and content that infringes or misappropriates anyone's rights.

2. Message only people who agreed to hear from you

- Message only people you have the legal right and the platform's permission to message, and only with the consents and notices that the law and the platform require.
- Do not send spam, unsolicited bulk messages, deceptive messages, or messages that conceal who you are.
- Honor opt-out requests promptly. If someone asks you to stop, stop.
- Follow each platform's messaging rules, including limits on when and how you may contact a person.

3. Respect platform rules and data limits

Do not use data received through a platform to:

- discriminate against people or encourage discrimination;
- make decisions about a person's eligibility for housing, employment, insurance, education, credit, benefits, or immigration status;
- conduct or support surveillance;
- sell it or share it with data brokers; or

- build profiles for advertising.

Do not request more permissions than your use requires, and do not misrepresent who you are or how you use a person's data.

4. Health information

Do not send or receive protected health information through the services unless you and Vybose have signed a business associate agreement.

5. Keep the services secure

Do not probe, scan, or test the services for vulnerabilities without Vybose's written permission. Do not bypass usage limits or security controls, interfere with other customers, overload the services, access accounts or data that are not yours, introduce malicious code, or share your credentials. Do not use another business's accounts without its authorization.

6. Do not misuse access

Do not resell or sublicense the services, use them to build a competing product, scrape or copy them, or use them in a way that violates a platform's terms or API limits.

7. Enforcement

Vybose may remove content, limit features, suspend or terminate an account, or disconnect a connection, with or without notice, when it believes action is needed to protect people, the services, Vybose, or Vybose's standing with a platform. Vybose may report unlawful activity to the appropriate authorities. Vybose acts at its sole discretion, and a decision not to act is not a waiver.

8. Reporting

To report a violation, email legal@vybose.com with enough detail for us to identify the issue. To report a security vulnerability, email security@vybose.com.