# **Privacy Policy**

## 1. General

At Hidden, your privacy is important to us, and we have crafted this Privacy Policy to detail how we collect, use, and share your personal information. This Privacy Policy applies to all Hidden websites, mobile apps, and related services ("Service"). By using the Service, you consent to Hidden collection, usage, and sharing of your personal information as outlined in this Privacy Policy.

## 2. Information we collect

# - Creating an Account

When registering for a Hidden account, you will be asked to provide your email address.

# - Profile Page & Content Sharing

Once you've registered for your Hidden account, a personalized profile page ("Profile") will be created for you. Your Profile will be filled with information you provide, including your username, email and profile picture ("User-Generated Content"). However, email address is excluded from your public Profile and are not considered User-Generated Content under this Privacy Policy.

Other Hidden users can see your Profile, your username and profile picture. Also they will see badges with achievements if you set them up on your avatar.

Any comments you submit are considered as User-Generated Content under this Privacy Policy. You retain the ability to delete comments you submit. Hidden may examine or review any User-Generated Content and share it with a third-party content moderation service provider to ensure compliance with our Community Guidelines. If User-Generated Content violates our Community Guidelines or any other reason, Hidden may limit or remove it.

Also when you install our mobile application on your device, certain information and data on your device will be accessible by us in accordance with your mobile device permission settings, such as geolocation data, contacts, and other system tools:

Geolocation data. Information about your real-world geographic locations, including through the use of GPS, nearby cell towers, and Wi-Fi hotspots. Please note that our location-based network and mobile applications require users to provide their geolocation

Performance data. Information about the performance of our services and any problems you experience, including error reports containing details about your device software and hardware.

Customer support. When you contact us for inquiries or technical support, we collect information that allows us to categorize, investigate, and respond to your inquiry, as well as track potential problems and trends, and customize our support responses to better serve you. Please note that any phone conversations, online chat sessions and other communications with us may be monitored and recorded.

Searches and commands. Search queries and commands when you use our services with search or related productivity functionality.

Social data. Information about your relationships and interactions between you, other people, and organizations, such as types of engagement (likes, dislikes, etc.) related to authors of content.

#### 3. How we use personal information

More specifically, we use the personal information we collect to:

Provide our services and administer your use of them, which includes updating, securing, troubleshooting, and providing support. It also includes sharing information when it is required to provide the service or carry out the transactions you request. Improve and develop our services.

Personalize your experience with our services, including by making inferences about your interests and interactions with the services to provide more relevant products, content, and features.

Advertise and market to you, which includes sending promotional communications, targeting advertising, and presenting you relevant offers. Notify you about changes to the services.

Contact you regarding important updates or feature announcements, or to obtain feedback from you regarding the services.

Fulfill any other purpose we may describe when you provide the information. Fulfill any other purpose with your consent

## 4. Data Security

How We Secure Personal Information. We are committed to protecting the security of your personal information. We use a variety of security technologies and procedures to help protect your personal data from unauthorized access, use, or disclosure. For example, we store the personal data you provide on computer systems that have limited access and are in controlled facilities.

# 5. Your rights

You have the right to request access to the personal information we hold about you by contacting us or our Privacy Officer by emailing **support@hddn.space** 

If we cannot provide you with access, we will write to you and provide you with the reasons why we are unable to provide you with access.

If any personal information that we hold about you is inaccurate, incomplete or not up to date, you may write to us or our Privacy Officer and request that we correct the information at the above address.

# 6. Changes to this policy

We update this policy when necessary to provide greater transparency or in response to:

- Feedback from customers, regulators, industry, or other stakeholders.
- Changes in our services.
- Changes in our data processing activities.

When changes to this privacy policy are made by us, we will revise the Effective Date set forth at the beginning of this policy. If there are material changes to this policy, such as a change to the purposes of processing of personal information that is not consistent with the purpose for which it was originally collected, we will notify you either by prominently posting a notice of such changes before they take effect or by directly sending you a notification. We encourage you to periodically review this policy.

## 7. Contact us

If you have a concern, question or complaint concerning this policy or your personal information, or if you wish to exercise your rights to access or control your information, please contact us by email at **support@hddn.space**.