



# Tails of Joy Pet Services

Pet Owner Dashboard Information



Introducing the

# NEW PET OWNER DASHBOARD



MAKING PET CARE SIMPLER, FASTER AND MORE CONVENIENT

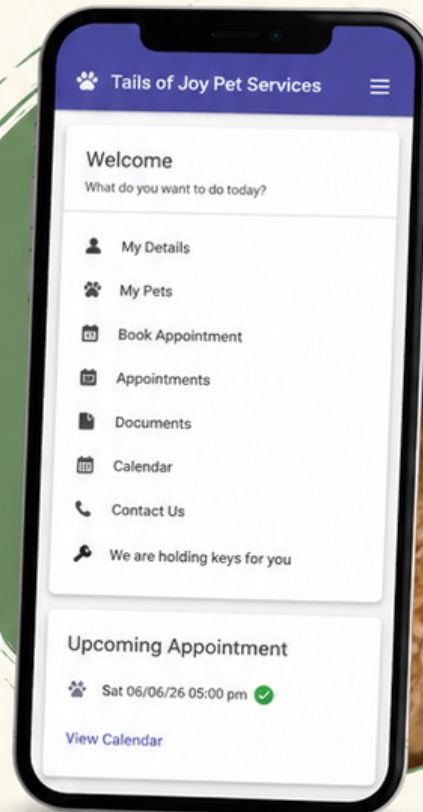


*Welcome!* 

At Tails of Joy Pet Services, I am always looking for ways to improve the service I provide and make managing your pet's care as easy as possible.

As part of my commitment to reducing paperwork, improving communication and streamlining administration, I am delighted to introduce the new **Pet Owner Dashboard**.

The Pet Owner Dashboard is a secure online portal and mobile app that allows you to manage your account, update your pet's information, request appointments and access important documents all in one place, whenever it suits you.



*Caring for your pets like they're our own* 





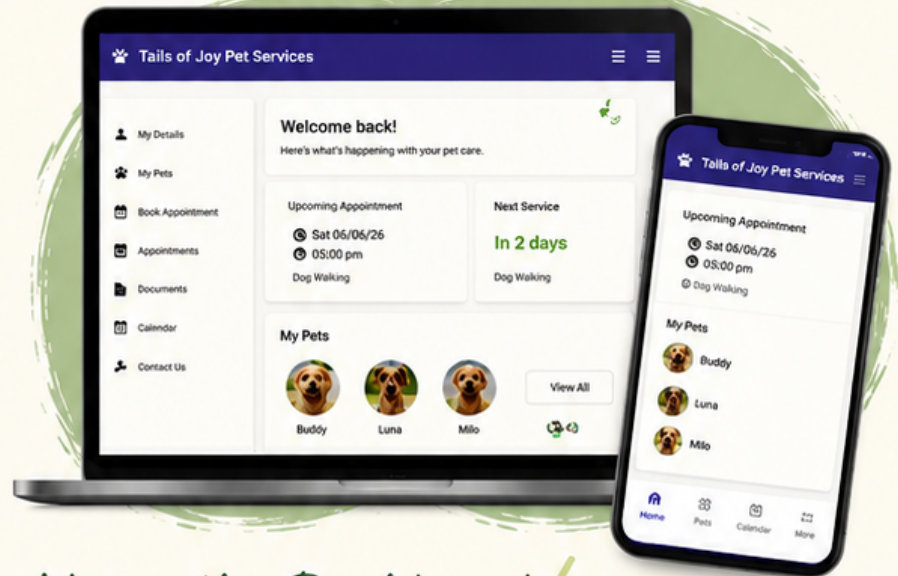
What Is

# THE PET OWNER DASHBOARD?

The Pet Owner Dashboard is your personal online account with **Tails of Joy Pet Services**.

Powered by **Pet Sitter Dashboard**, a professional pet care management system used by pet care businesses, the dashboard gives you secure access to your information and allows you to manage many aspects of your account at a time that is convenient for you.

Whether you're at home, at work or on the go, you'll have access to everything you need right at your fingertips.



## Benefits of Using the Dashboard



### KEEPING YOUR DETAILS UP TO DATE

You can easily update:

- Contact details
- Address information
- Emergency contact information
- Veterinary surgery details

**Keeping your information current ensures I always have the correct details should I need to contact you.**



### REPORT CARDS WITH PHOTOS

You'll receive report cards after each visit or walk, complete with lovely photos and notes to let you know how your pet got on.

**Peace of mind, knowing your pet is happy, safe and well cared for.**



### MANAGE YOUR PET'S INFORMATION

You can add and update important information about your pets, including:

- Medical conditions
- Medication requirements
- Dietary needs
- Behavioural information
- Veterinary details
- Emergency information

**This helps me provide the safest and highest standard of care possible.**



# Managing Your PET'S INFORMATION

Everything you need to care for your pet, all in one place.

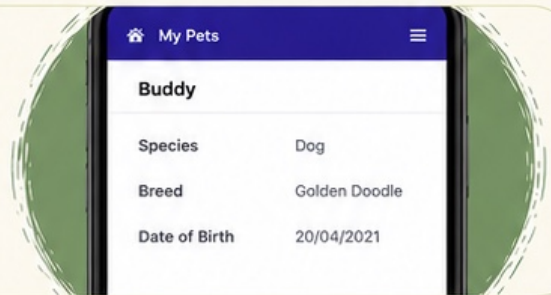


## PET PROFILES

View and manage your pet's profile, including:

- 🐾 Name
- 🐾 Species and breed
- 🐾 Date of birth

🐾 Keeping your pet's profile up to date helps us provide the best care possible.



## MEDICAL INFORMATION

Store and update important medical information, including:

- 🐾 Medical conditions
- 🐾 Medications
- 🐾 Allergies
- 🐾 Dietary requirements
- 🐾 Veterinary details
- 🐾 Emergency information

🐾 Keeping this information current helps us keep your pet safe and healthy.

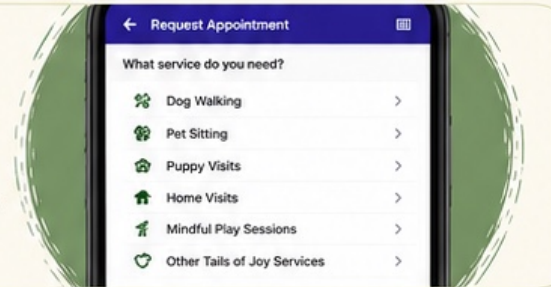


## APPOINTMENT REQUESTS

Request services directly through the dashboard, including:

- 🐾 Dog Walking
- 🐾 Pet Sitting
- 🐾 Puppy Visits
- 🐾 Home Visits
- 🐾 Mindful Play Sessions
- 🐾 Other Tails of Joy services

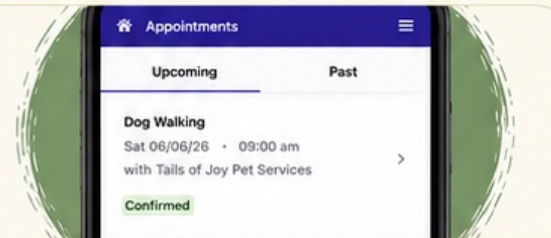
🐾 We'll be notified of your request and get back to you as soon as possible.



## VIEWING APPOINTMENTS

View your upcoming and past appointments. Check service details, dates, times and booking status all in one place.

🐾 Stay informed and never miss an appointment.

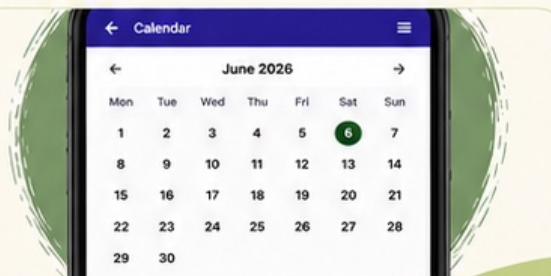


## CALENDAR FUNCTIONS

Keep track of your pet care schedule with our easy-to-use calendar.

- 🐾 Scheduled services
- 🐾 Upcoming visits
- 🐾 Appointment requests
- 🐾 Your pet care schedule

🐾 Plan ahead and keep track of everything that matters.





# Documents & COMMUNICATION

Everything you need to care for your pet, all in one place.

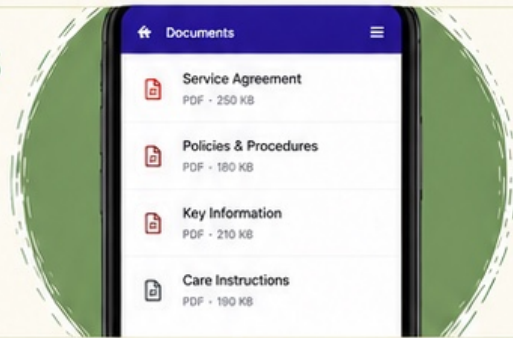


## ACCESS IMPORTANT DOCUMENTS

Access and download important documents anytime, including:

- Service Agreements
- Key Information
- Policies & Procedures
- Care Instructions

**All your important documents, stored safely and ready when you need them.**

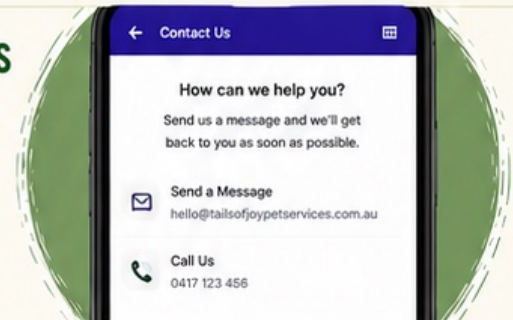


## CONTACT TAILS OF JOY PET SERVICES

Get in touch with us easily through the dashboard. We're here to help with:

- General enquiries
- Appointment support
- Service questions
- Any other assistance

**Quick, convenient and all in one place.**



## SECURE AND PRIVATE

Your information is protected with industry standard security.

- Your data is encrypted
- Private and confidential
- Only authorised access
- Peace of mind

**Keeping you and your pet's information safe is our priority.**

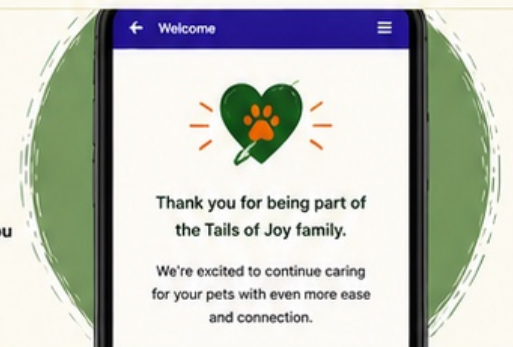


## WHY I'M INTRODUCING THIS SYSTEM

This system makes it easier for you and me to stay organised, communicate and keep your pet's care consistent and seamless.

- Better communication
- Up to date information
- More organised care
- Improved service for you

**It's all about giving your pet the best care, with less hassle for you.**





# Getting STARTED

Everything you need to care for your pet, all in one place.



## DOWNLOADING THE APP

The Pet Owner Dashboard can be accessed through both the mobile app and your web browser.

To access the dashboard on your mobile device:

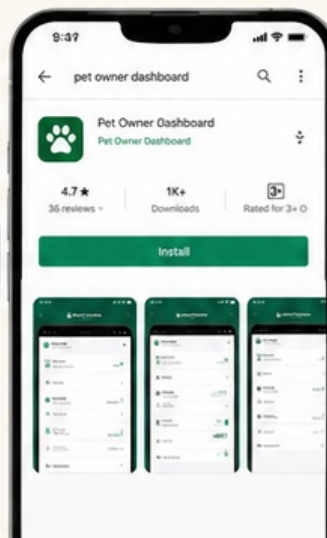
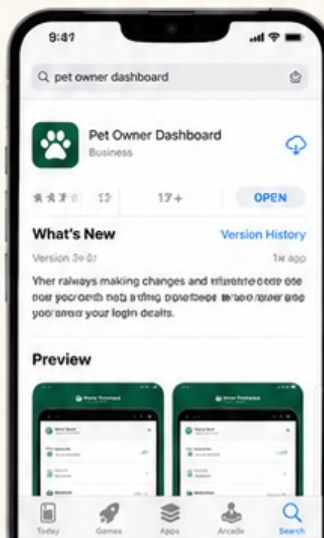
### Apple iPhone & iPad

- 🐾 Open the App Store
- 🐾 Search for Pet Owner Dashboard
- 🐾 Download and install the app
- 🐾 Open the app and enter your login details

### Android Phones & Tablets

- 🐾 Open the Google Play Store
- 🐾 Search for Pet Owner Dashboard
- 🐾 Download and install the app
- 🐾 Open the app and enter your login details

🐾 Quick, easy and convenient access wherever you are.



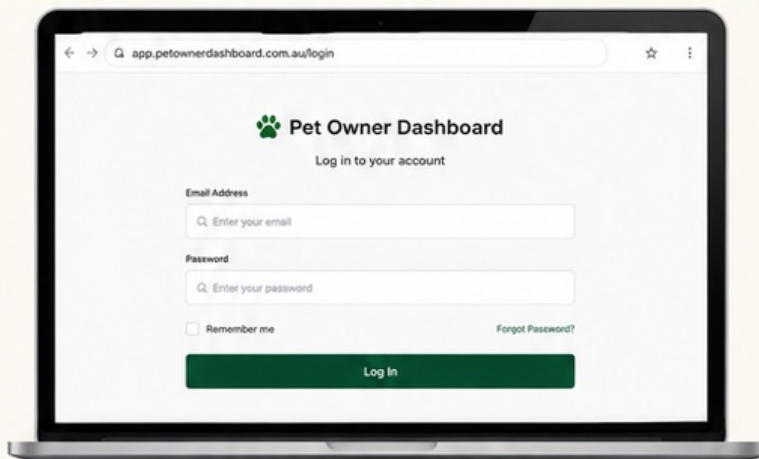
## ACCESSING THROUGH YOUR WEB BROWSER

If you prefer not to download the app, you can access the Pet Owner Dashboard directly through your internet browser.

Simply click the dashboard link included in your invitation email and log in using your email address and password.

You can access your account from any compatible computer, laptop, tablet or mobile device with an internet connection.

🐾 Choose whichever method is most convenient for you – the mobile app or your web browser.



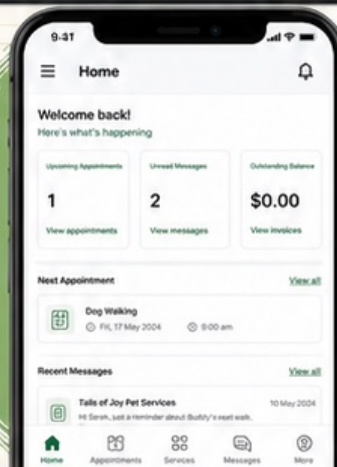
## FIRST LOGIN CHECKLIST

Once you receive your invitation email:

- 🐾 Open the invitation email from Tails of Joy Pet Services
- 🐾 Click the activation link
- 🐾 Create your password
- 🐾 Download the Pet Owner Dashboard app (optional)
- 🐾 Log in to your account
- 🐾 Explore the dashboard features

🐾 You're all set!

🐾 Need help? Just get in touch and I'll be happy to assist.



♥ Caring for your pets like they're our own ♥