

MEDIDRIVE LLC

PRIVACY POLICY

MediDrive LLC (“**MediDrive**,” “**our**,” “**us**,” or “**we**”) is committed to protecting the privacy and security of the information of our website visitors and application users (“**you**”). We want you to understand how we collect and use information from our software, applications, webpages, technology, and service offerings (collectively, MediDrive’s “**Platform**”) so you can interact with us with confidence. By using the Platform, you accept and agree to the practices this Privacy Policy describes. If you do not agree to any of the terms in this Privacy Policy, you should not use the Platform.

I. INFORMATION MEDI DRIVE COLLECTS.

MediDrive collects information that you provide, that is derived from your usage of the Platform and information about your device used to access MediDrive’s Platform. MediDrive may also collect information about you from other sources, including third-party services and other services offered by MediDrive’s affiliates. MediDrive may synthesize the collected information. Below are the information categories that we mainly collect.

- A. User Accounts: We collect the information you provide when creating a user account on MediDrive’s Platform necessary for MediDrive to provide its services to you. This information may include your full name, email address, phone number, physical address(es), payment information, and preferences you select under your user profile.
- B. You Communications with MediDrive: All contact and the content thereof between you and us, through email, phone, mail, MediDrive’s Platform, text messages, surveys, and all other means, will be collected by us.
- C. Use of MediDrive’s Platform Information: MediDrive collects information on your use of MediDrive’s Platform, which may include date, time, destination, distance, route, payment, and the content you view.
- D. Automatic Data Collection Tools: We use cookies and other similar device identification technologies (collectively, “**cookies**”) to provide our services, to understand how they are used, and for analytics, personalization, customization, and marketing/advertising purposes. Cookies refer to all technologies that store and access information on the device you use to access MediDrive’s Platform, such as your computer, tablet, or mobile phone. We may use both session cookies (that disappear after you close your browser) and persistent cookies (that remain after you close your browser and may be accessed every time you use MediDrive’s Platform.)

II. MEDI DRIVE’S USE OF YOUR INFORMATION.

MediDrive uses your information for the following purposes:

- A. to provide MediDrive’s services, and to maintain the security and safety of the MediDrive’s Platform, for your benefit;

- B. to understand your needs/preferences in order to enhance your experience of MediDrive's Platform, and communicate with you about the same,
- C. to provide you with customer service support and to investigate and assist in resolving inquiries and issues you may have in connection with our services and answering your questions;
- D. to communicate with you about events and promotions, to personalize and provide content, experiences, communications, and advertisements tailored to you;
- E. to enhance the services provided through MediDrive's Platform, such as performing research, testing, and analysis; developing new features, services, and partnerships; discovering and resolving software and/or hardware bugs and issues; and monitoring and improving operations, processes, security practices, algorithms, and policies; and
- F. to meet its obligations and demands imposed by the law, government entities, and regulatory bodies concerning our services.

III. HOW MEDI DRIVE SHARES YOUR INFORMATION.

- A. MediDrive neither sells your information to third parties, nor acts as a data broker for the benefit of third parties, for monetary consideration paid to MediDrive. However, MediDrive may need to disclose your information to other users, third parties, and/or service providers to provide you with services and custom-tailored content and advertisements. As a result, under certain privacy laws in the United States, such disclosures may constitute "sharing" or "selling" of information.
- B. MediDrive Sharing Information with Supporting Third Parties: Notwithstanding anything herein to the contrary, MediDrive may share your information in the course of providing services and for the following purposes:
 - i. Maintain and service your account;
 - ii. Process or fulfill rides or other offerings of the MediDrive's Platform;
 - iii. Provide you with customer support;
 - iv. Process transactions and payments;
 - v. Process your account application;
 - vi. Verify your identity;
 - vii. Detect and prevent fraud and unsafe activity;
 - viii. If we reasonably believe disclosure is necessary or appropriate to protect the rights, property, or safety of MediDrive or others;
 - ix. Process insurance claims;
 - x. Provide loyalty and promotional programs;
 - xi. Provide marketing and advertising services, including targeted and cross-contextual advertising personalized to you;
 - xii. Provide requested emergency services;
 - xiii. Provide us with analytics services; and
 - xiv. For research to develop and improve MediDrive's Platform.

- C. Responding to Legal Inquiries and Protecting MediDrive's Interests: Additionally, MediDrive may share your information to fulfill its legal obligation, such as responding to legal processes (search warrants, subpoenas, summons, or court orders), complying with applicable federal, state, local law or regulation, civil, criminal, or regulatory inquiry, investigation, governmental request, cooperate with law enforcement agencies concerning conduct or activity that MediDrive reasonably and in good faith believes may violate any law, or other situations that require disclosure by law or for MediDrive to continue operating or if we have determined that sharing your information is reasonably necessary or appropriate to enforce MediDrive's Terms of Service and Use and to bring or defend legal claims, protect against harm to our rights, property, interests, or safety or the rights, property, interests, or safety of you, third parties, or the public as required or permitted by law.
- D. Change of Control. MediDrive may share your information with prospective buyers or successor in the event of a merger, divestiture, restructuring, reorganization, dissolution or other sale or transfer of some or all of our assets or other change of control event, whether as a going concern or as part of bankruptcy, liquidation or similar proceeding, in which information held by us is among the assets transferred.

IV. MEDI DRIVE'S PROTOCOLS FOR STORING AND PROTECTING YOUR INFORMATION.

- A. MediDrive will retain your information for the duration necessary to provide you with MediDrive's Platform. We will keep transactional information about your use of the MediDrive Platform for at least seven years to meet our obligations under the law. To comply with our legal obligations, resolve disputes and enforce our Terms of Service, we will keep your information as long as necessary. In the event you initiate a request to delete your User Account, we will delete your information per the process detailed in section V below.
- B. We use commercially suitable physical, electronic, and managerial procedures to safeguard and secure the information we collect. These procedures include, but are not limited to, firewalls, encryption, intrusion detection, and Site monitoring. We also limit access to any information we receive to employees who need access to that information in order to do their jobs. **HOWEVER, NO DATA PROTECTION PROCEDURES ARE ENTIRELY INFALLIBLE. AS A RESULT, WHILE WE STRIVE TO PROTECT YOUR INFORMATION, WE CANNOT GUARANTEE THAT IT WILL BE 100% SECURE. YOUR TRANSMISSION OF YOUR INFORMATION TO US THUS IS DONE ENTIRELY AT YOUR OWN RISK.**

V. YOUR RIGHTS AND OPTIONS.

We strive to provide you with choices regarding the information you provide to us. We have created mechanisms to provide you with the following control over your information:

- A. MediDrive's Communications: You have the option to unsubscribe anytime from our commercial or promotional emails by clicking unsubscribe in those messages. We will

still send you transactional and relational emails about your use of MediDrive's Platform. You also have the option to stop receiving MediDrive's commercial or promotional text messages by replying to such text per the instructions therein. Similarly, you can choose not to enable or disable receiving push notifications through your device settings.

- B. User Account Information: You have the ability to view and edit certain User Account information you added to your account by logging in to your account settings on MediDrive's Platform.
- C. Cookie Tracking: Most browsers accept cookies automatically. You may be able to set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. For instructions, check your browser's technical information. If you disable or refuse cookies, please note that some parts of the Site may then be inaccessible or not function properly. Please note that cookie-based opt outs must be performed on each device and browser that you wish to have opted out.
- D. Deletion of Your Account: You have the option to delete your User Account. However, if there is an issue with your account trustworthiness or fraud, while your account will be deleted, MediDrive may retain certain information for legitimate business purposes or to comply with legal or regulatory obligations, including your information to resolve open insurance claims, or we may be obligated to retain your information as part of an open legal claim. Retaining such data will be done in a manner designed to prevent its use for other purposes.
- E. Google Analytics. We may use Google Analytics to improve our Site's functions. You can choose not to be included in Google Analytics by visiting <https://tools.google.com/dlpage/gaoptout>.

VI. Users Only of Legal Age of Majority

Our Platform is not intended for children under 13 years of age. We do not knowingly collect information from children under 13. If you are under 13, do not use or provide any information on this Platform or on or through any of its features/register on the Platform or provide any information about yourself to us, including your name, address, telephone number, e-mail address or any screen name or username you may use. If we learn we have collected or received information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13 without verifiable parental consent, please contact us immediately by emailing as set forth in Section X below.

VII. THIRD-PARTIES PRIVACY POLICIES.

- A. MediDrive's Platform may contain links or references to third-party websites, products, or services, that may have privacy policies that differ from this Privacy Policy. It is possible

that other parties may collect personally identifiable information about your online activities over time and across different web sites when you use the MediDrive Platform. MediDrive is not responsible for or has any control over those third parties and their websites, products, or services, and you should review their policies. Please get in touch with those parties directly if you have any questions about their privacy policies.

- B. When you make a payment on our Portal, you may be taken to the website of one of our third-party service providers. This provider will either collect or have access to your first and last name, zip code, postal address, email address, payment amount, billing information, and payment card information.

VIII. California Visitors

California's "Shine the Light" law (Civil Code Section § 1798.83) permits users of our Platform that are California residents to request certain information regarding our disclosure of Information to third parties for their direct marketing purposes. We do not disclose your information to third parties for their direct marketing purposes.

IX. Privacy Policy Updates

We update our Privacy Policy from time to time, so please review it regularly. If we materially change our Privacy Policy, we will notify you by contacting you through your provided e-mail address or by posting a notice on our website. Your continued use of our Platform will be deemed your agreement that your information may be used in accordance with the new policy. If you do not agree with the changes, then you should stop using the Platform and notify us that you do not want your information used in accordance with the changes.

X. Contact Us

Questions and concerns regarding this Privacy Policy and its terms or regarding suspected misuse of data should be directed to us at customersupport@medidrive.com. MediDrive will investigate and attempt to resolve complaints and disputes regarding use and disclosure of your information in accordance with the principles contained in this Privacy Policy.