

Kyle Gamble

Product Designer • UX/UI Design Lead • Design Manager

Portfolio: <https://kylesportfolio.framer.website/>

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EXPERIENCE

Figment Design Labs, Remote — *Design Manager*

May 2021 - May 2026

- Led and mentored a cross-functional team of 15 designers and developers delivering complex, enterprise-scale digital products.
- Defined and executed UX/UI strategy across multiple products, improving consistency, scalability, and overall customer experience.
- Owned the full product lifecycle, from discovery and requirements definition through delivery, measurement, and continuous improvement.
- Established standardized design processes and governance frameworks to improve quality, efficiency, and cross-team alignment.
- Reduced average delivery timelines by two weeks through process optimization and improved collaboration.

Netgen Custom Software, Hybrid — *Customer Experience Manager*

Sept 2019 - May 2021

- Led client onboarding and discovery processes, ensuring alignment between customer needs, product capabilities, and business objectives.
- Facilitated stakeholder interviews, workshops, and requirements gathering to define clear product goals and success criteria.
- Managed cross-functional communication across clients, design, and engineering teams to ensure seamless delivery and strong customer satisfaction.
- Increased client retention and contributed to acquisition of 6 flagship customers through improved customer experience and relationship management.

Sybrin Systems, Onsite — *Business Analyst*

Mar 2014 - Feb 2015

- Conducted system analysis and workflow optimization for enterprise financial platforms, supporting large-scale client implementations.
- Led stakeholder interviews and process mapping to identify

SKILLS

UX & Product Design

User Research
Usability Testing
Journey Mapping
Wireframing
Prototyping
Information Architecture
Interaction Design
Accessibility
UX Writing
Design Systems

Leadership & Collaboration

Team Leadership
Stakeholder Communication
Cross-Functional Collaboration
Client Management
Agile & Waterfall

TOOLS

Figma

Adobe XD

Adobe Illustrator

Jira

Monday

Trello

Zoho

Google Workspace

LANGUAGES

inefficiencies and recommend data-driven improvements.

- Produced detailed functional documentation to align business requirements with technical implementation.
- Improved operational efficiency by reducing collateral processing time by 12 minutes.

EDUCATION

Monash University, BSc Computer Science

Feb 2015 - Nov 2017

Varsity College, BA (Honours) Corporate Communications

Feb 2018 - Nov 2019

English – Native speaker

Afrikaans – Second Language

German – Elementary
(Learning)

SELECTED ACHIEVEMENTS

Built and led a distributed team of 15 designers and developers delivering enterprise banking and loyalty platforms.

Defined and implemented scalable UX standards across multi-product ecosystems.

Led cross-functional collaboration between product, engineering, and stakeholders to translate complex requirements into intuitive digital experiences.

Owned the full design lifecycle from research and discovery through delivery and iteration.