

Kha Nguyen

UX/UI Designer | Product Designer

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SUMMARY

UX/UI Designer experienced in enterprise logistics software, data-intensive interfaces, and operational workflows. Translate user needs and technical constraints into clear information architecture, interaction design, and high-fidelity prototypes. Bring autonomous design ownership, cross-functional collaboration, and experience designing a customer-released enterprise product.

PROFESSIONAL EXPERIENCE

Trimble - UX/UI Designer (Enterprise & Commercial Logistics)

September 2020 - Present | New York City / Remote

Expert Fuel - Enterprise Fleet Operations

- Owned end-to-end UX design for Expert Fuel, a fleet-fuel product released to customers, spanning network configuration, dispatch planning, and compliance review.
- Translated complex operational requirements into user flows and information architecture, defining decision points and cross-module handoffs.
- Designed data-intensive maps, tables, and detail views supporting fuel-stop comparison, route planning, and investigation of compliance exceptions.

Calendar & Scheduling - Workforce Management

- Designed a drag-and-drop scheduling calendar for vehicle and driver assignments, translating data-heavy tables into visual workforce-planning workflows.
- Conducted user research and iterative usability testing with enterprise dispatchers to identify scheduling pain points and inform interaction design.

Freight Delivery Solutions & Financials Suite

- Partnered with Product and Engineering to design shipment maps and status-tracking workflows within technical constraints.
- Redesigned billing dashboards, transaction ledgers, and dispute-resolution workflows to make financial information easier to review and act on.

SELECTED PROJECTS

Hopper - Search & Travel Commerce UX Research (Northeastern University)

- Conducted competitive analysis, surveys, and user interviews; synthesized research into user flows and recommendations for the search-to-booking journey.

LaunchSource Ignite - Enterprise Learning Analytics (General Assembly)

- Redesigned enterprise learning and analytics interfaces, simplifying information hierarchy and role-based permissions through a component-based interactive prototype.

Intrepid Travel - Dynamic Package Discovery (General Assembly)

- Designed conversational search and filtering interfaces; used heuristic evaluation to identify usability issues in travel-package discovery.

SKILLS

Research & Strategy: User Research, Usability Testing, Research Synthesis, User Journey Mapping, Information Architecture, Heuristic Evaluation, Competitive Analysis, User Scenarios.

Design & Prototyping: Enterprise UX, Workflow Design, Interaction Design, User Flows, Wireframing, High-Fidelity Prototyping, Data Visualization, Responsive Web Design, Design Systems.

Tools & Collaboration: Figma, AI-Assisted Prototyping, Design-to-Engineering Handoff, Cross-Functional Product and Engineering Collaboration, Agile/Scrum.

EDUCATION

Northeastern University - Master of Digital Media (Interactive Design Concentration)

University of Massachusetts, Boston - B.S. Management (Accounting Concentration)