

DRINKSTATION[®]

USER MANUAL

Model: **UNCT**

Version: **Da Vinci 2.0**



DRINKSTATION, INC.
1605 Lockness Place
Los Angeles, CA 90501



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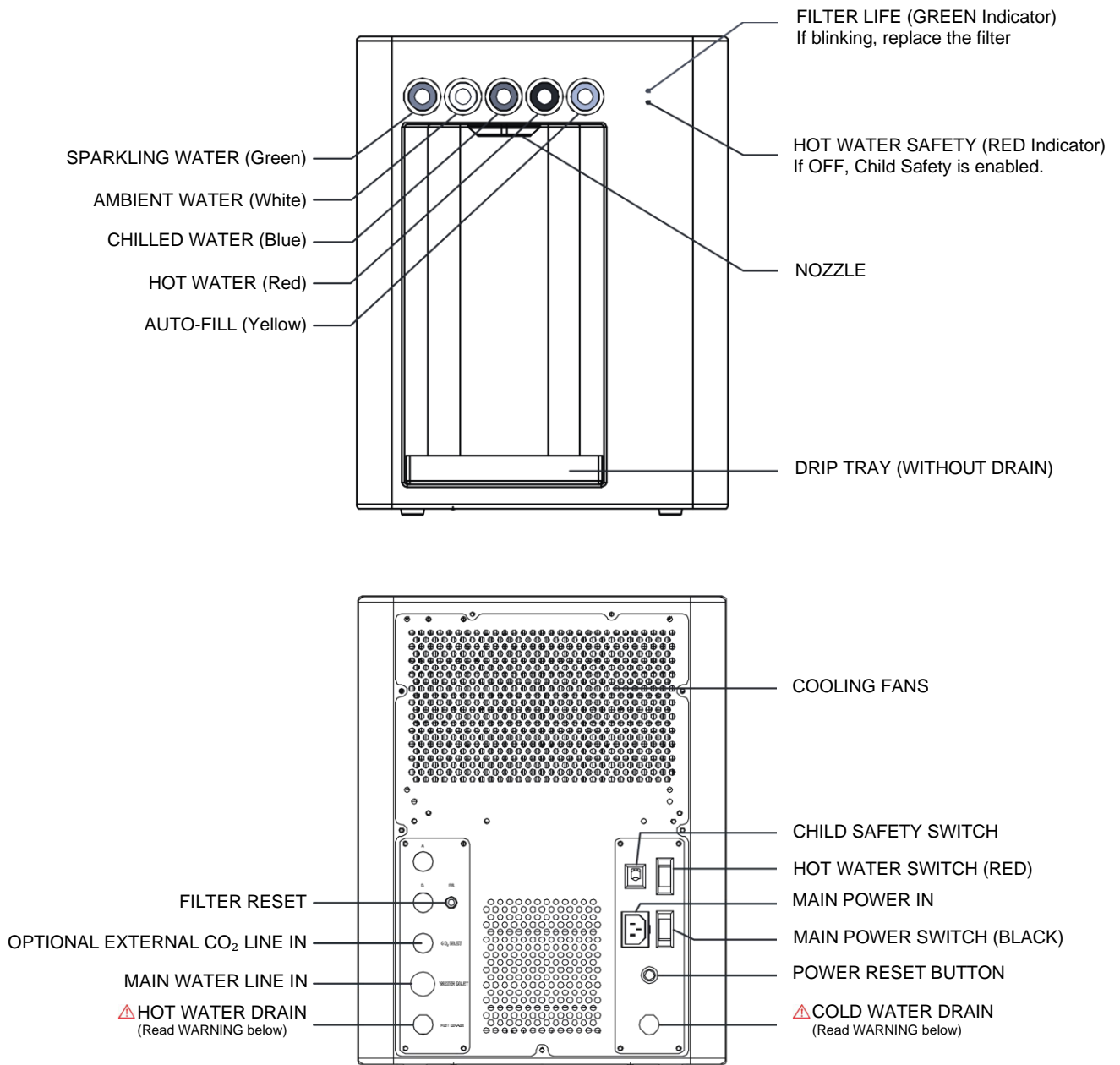
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INTRODUCTION

Contents

Your **DRINKSTATION®** - Model: **UNCT** – Version: **Da Vinci 2.0**



- DURING INSTALLATION, KEEP THE PLUGS (STEMS) INSIDE BOTH COLD AND HOT DRAINS
Cold and hot water drains should ONLY be unplugged before transporting your **DRINKSTATION®**.

Congratulations on your purchase!

Thank you for choosing the **DRINKSTATION®** Model: **UNCT** – Version: **Da Vinci 2.0**.

MAIN CHARACTERISTICS AND FEATURES

- **Multiple Options:** chilled sparkling water, chilled still water, hot water and ambient water.
- **Fast:** it fills bottles in seconds.
- **Hands-free:** it fills your bottle automatically with the Auto-Fill function.
- **Child Safe:** avoids accidental dispensing of hot water (by enabling the Child Safety Switch).
- **Energy Saving:** it enters stand-by mode – with button lights off, if not frequently used.
- **Thermal Energy Saving Switch:** turn the Hot Water Switch (RED) OFF if not used daily.

IN ORDER TO INSTALL THE DRINKSTATION®, YOU NEED

1. Installation Kit: (Included) a set of items for proper installation of this **DRINKSTATION®**.
2. List of Necessary Tools (Not Included) shown on page 8.
3. Access to a potable water supply line at pressures >45 PSI and 110/120 VAC Power Outlet of at least 15 amps.

NOTICE

- Read the instructions in this Manual and retain it for future reference.
- Product failure due to improper installation is NOT covered by the Warranty.
- Due to rigorous testing performed by the Manufacturer on each of its products, the **DRINKSTATION®** may contain reasonable traces of liquid sanitizing solution inside.
- **SLEEP MODE.** After one hour of inactivity, the **DRINKSTATION®** enters SLEEP MODE and all 5 touch buttons are off. To wake it up, just touch and release your finger on any button.
- **SAFETY MODE.** The Green and Red LED indicators are both blinking while all touch buttons are OFF. To prevent accidental dispensing, the **DRINKSTATION®** automatically stops if it detects that a button is touched for more than 40 seconds without pausing. It also stops if it detects that there is little or no water in the pipeline entering the **DRINKSTATION®**. To restart it, switch Main Power Switch (BLACK) off and, after just 3 seconds, turn it on again. For more information, see section *Safety Mode* (Page 20).
- **ENERGY SAVING.** Don't need hot water often? Turn Hot Water Switch (RED) off. If you don't dispense hot water at least once per month the **DRINKSTATION®** automatically turns OFF the heating device (Red Touch Button will be OFF), to save energy. To get hot water again, please see section *Hot Tank Energy Saving Mode* (Page 20).

WARNING

- Connect the **DRINKSTATION®** to city potable water only.
- Check and comply with all local plumbing codes when performing installation. Use a qualified installer for installation and setup of the **DRINKSTATION®**. Proper installation is the responsibility of the installer.
- Check the water inlet pressure. The **DRINKSTATION®** withstands 80 psi maximum pressure. Always use a water pressure regulator (included in the installation kit) so that the water pressure is regulated to the specs.
- For your sparkling water CO₂ Gas, only use carbon dioxide UN 1013 Food Grade.
- Once the **DRINKSTATION®** has been installed, DO NOT MOVE IT and DO NOT TILT IT. If you need to move the **DRINKSTATION®** to another location, please see section *Transporting and Relocating* (Page 27).

Product Specifications

Dimensions	12 1/2" W x 19 1/4" D x 16 3/4" H
Weight	75 lbs
Electrical Rate	110/120 VAC, 60 Hz (Single Phase)
Maximum Current	8 A
Ambient Working Temperature	41 (min) – 90 (max) °F
Inlet Water Temperature	41 (min) – 85 (max) °F
Recommended Inlet Water Pressure	45 (min) – 65 (max) PSI
Recommended CO₂ Regulator Pressure	Avg. 55 - 65 PSI*
Actifilter® Capacity	5000 Liters

*For fine tuning of carbonation level in sparkling water, see **page 18** of this Manual.

PERFORMANCE CHARACTERISTICS OF THE UNCT – Version: Da Vinci 2.0		
SECTION	PARAMETER	VALUE
REFRIGERATION SYSTEM	Max Draw Capacity	up to 0.9 Gal/minute (chilled water)
	Max Cooling Capacity ($\Delta T = 10^{\circ}F$)	> 20 Gal/h in Normal Ambient Conditions
	Max Volume of Chilled Water (< 40°F)	> 6.8 Gal/h in Normal Ambient Conditions
	Max Volume of Chilled Water (< 40°F)	> 5.0 Gal/h in Hot Ambient Conditions
CARBONATION MECHANISM	Max Carbonation Level	3.7 vol. - avg. 7.4 g/L in Normal Ambient Conditions
HOT WATER SYSTEM	Max Dispensing Vol. at > 170°F (up to 195°F)	> 1.8 Gal/h in Normal Ambient Conditions
	Max Dispensing Vol. at > 170°F (up to 195°F)	> 1.3 Gal/h in Cold Ambient Conditions
	Time Interval for constant hot water temp 1 mug (8oz.)	2.5 minutes in Normal Ambient Conditions

Normal Ambient	Incoming water at a temperature of 75°F	Room temperature of 75°F
Hot Ambient	Incoming water at a temperature of 85°F	Room temperature of 90°F + 65% humidity
Cold Ambient	Incoming water at a temperature of 41°F	Room temperature of 41°F

NOTE: the performance of this **DRINKSTATION®** varies based on several variables including, in particular, the temperature of the incoming water and the ambient (i.e. room) temperature. Find above three different temperature settings characterizing Normal, Hot and Cold ambient conditions. The performance of water also depends upon the size of the cup or the bottle used and the sequence of dispensing (i.e. the interval of time between multiple dispensing). This **DRINKSTATION®** has been submitted to tests based on the standards published on www.waterdispenserstandard.com.



Inside the Package

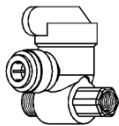
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DA VINCI 2.0

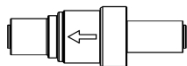


2

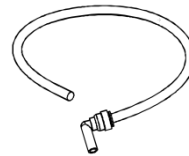
INSTALLATION KIT (it does not include SodaStream® CO₂ Canister)



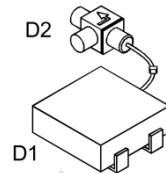
A. Angle Stop Valve



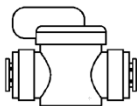
B. Pressure Regulator



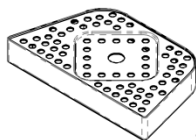
C. 3/8" Tubing



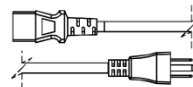
D. Leak Detector



E. Shut Off Valve



F. Drip Tray



G. Power Cord



H. Collet Locking Clip



I. Caution Hot Water Sticker



J. User Manual



K. Actifilter® DS10

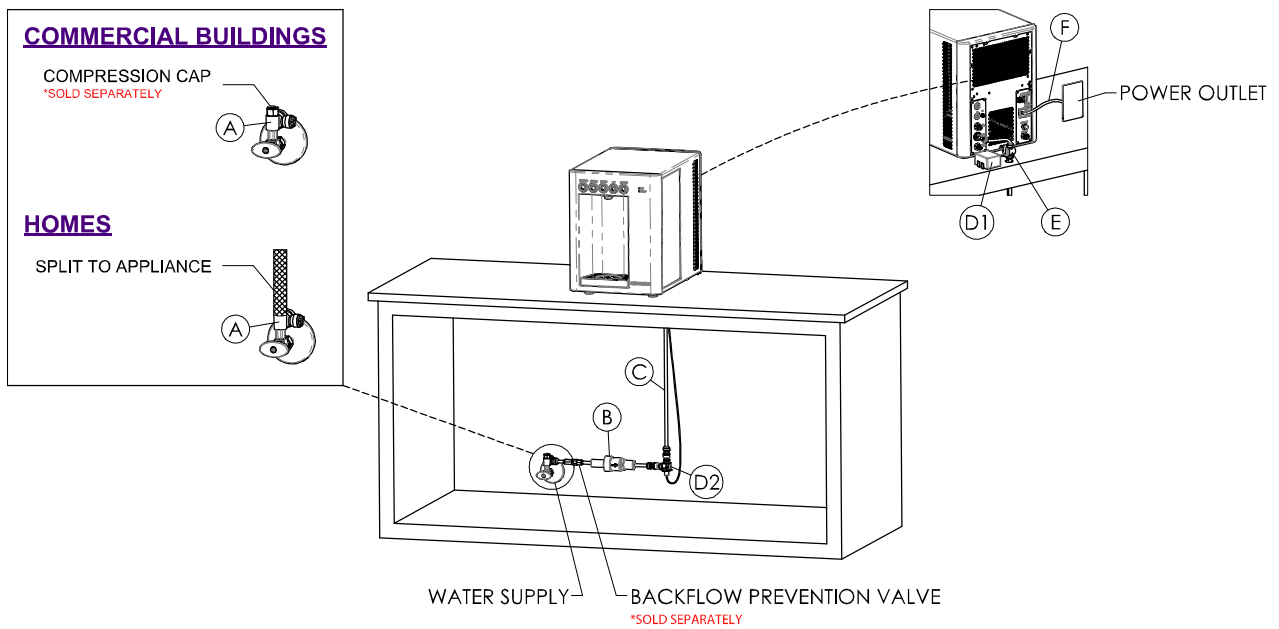
Safeguards

WARNING: TO REDUCE THE RISK OF ELECTRIC SHOCK, FIRE AND/OR PERSONAL INJURY, PLEASE READ THIS USER MANUAL CAREFULLY

1. Connect and operate your **DRINKSTATION®** only in accordance with the specifications shown on the label located at the back of your **DRINKSTATION®** model and in this USER MANUAL.
2. Do not immerse the electric power cord, the plug, or your **DRINKSTATION®** in water. Do not plug your **DRINKSTATION®** in a household extension cord. It must be plugged directly into an electrical wall outlet (110/120 VAC, 60Hz, 15 Amps).
3. Do not use your **DRINKSTATION®** outdoors. The recommended room temperature, for indoor use, is comprised between 41°F and 90°F.
4. Do not operate your **DRINKSTATION®** with a damaged electric power cord or a damaged plug. In the event your **DRINKSTATION®** malfunctions, or is dropped or damaged in any manner, unplug it immediately and return it to the manufacturer for repair.
5. Do not place your **DRINKSTATION®**, its electric cord, or plug on or near stoves or other hot surfaces.
6. Always turn off and unplug the electric power cord when your **DRINKSTATION®** is not in use for an extended period, when it is relocating, or before cleaning it.
7. Leave at least a 4-inch gap on all lateral sides between your **DRINKSTATION®** and the wall to assure sufficient air circulation for proper ventilation and efficient cooling of the **DRINKSTATION®**'s refrigeration system. Do not install **DRINKSTATION®** inside a cabinet because without proper air-circulation the **DRINKSTATION®**'s refrigeration system will fail.
8. Children and people with mental disabilities must be supervised by a person who is responsible for their safety when using **DRINKSTATION®**, because your **DRINKSTATION®** can dispense water at a very high temperature. ADULT SUPERVISION REQUIRED.
9. To avoid potential hazards and personal injury, never attempt to open/disassemble your **DRINKSTATION®** by unscrewing panels/covers: there are no user-serviceable parts inside! In case of malfunction, call the Manufacturer using the toll-free customer service line. Repairs of **DRINKSTATION®** must only be performed by the Manufacturer or its qualified service personnel to avoid potential hazard and electric shocks. The Manufacturer warranty will be automatically invalidated if non-authorized personnel service the **DRINKSTATION®**. Call toll-free at **1 (844) 928-9288**.
10. Any use of non-original parts (i.e. parts not provided by the Manufacturer), including third-party parts, could lead to a permanent malfunction or a failure of your **DRINKSTATION®**, property damage and/or personal injury, including death.
11. Using third-party filters or other filtration systems for your **DRINKSTATION®** other than original **DRINKSTATION® Actifilter®** may result in a permanent malfunction of your **DRINKSTATION®** and may also cause personal injury. Furthermore, it will invalidate the manufacturing warranty on your **DRINKSTATION®**.
12. If any component of your **DRINKSTATION®** is misused or used incorrectly, your **DRINKSTATION®** may fail and cause property damage and personal injury, including death from electric shock. Misuse of your **DRINKSTATION®** may cause deterioration of the quality or contamination of the materials used in the **DRINKSTATION®**. Connecting your **DRINKSTATION®** to a supply of contaminated water may result in serious personal injury. Only connect the **DRINKSTATION®**, through its own filtration system (i.e. the **Actifilter®**), to a potable water supply.
13. Water pipe connections and fixtures directly connected to a potable water supply shall be seized, installed, and maintained in accordance with federal, state, and local codes.
14. Make certain that installation of your **DRINKSTATION®** model complies with all federal, state and local laws and regulations as well as with your building codes, office/apartment or condo provisions, rules or regulations.
15. In your **DRINKSTATION®** you must only use **Actifilter®**. The Manufacturer is not responsible for any misuse or modification of the filter and accepts NO liabilities if **DRINKSTATION®** is used with different filtration systems. In addition, the use of non-original filters invalidates the Manufacturer warranty.

16. Do not connect your **DRINKSTATION®** and its filtration system to a water supply that is microbiologically unsafe or of unknown quality without adequate pre-treatment and disinfection. **Connect the DRINKSTATION® with its Actifilter® to city potable water only.**
17. If your **DRINKSTATION®** is left unused for more than 3 days, dispense at least one bottle of water from each selection of your **DRINKSTATION®**. If left unattended for more than one month, a replacement of the **Actifilter®** is recommended before starting to use the **DRINKSTATION®** again.
18. Inlet water pressure must be between 45 and 65 psi measured on a 3/8" tube. A very low external water pressure (at or below 40 psi) or a very low water flow rate (below 1 gallon/minute) of your water line might significantly reduce or hamper the performance of your **DRINKSTATION®** and its ability to dispense fresh sparkling water. If the water pressure is low, please use the booster pump as indicated in the Parts Manual (order separately).
19. Due to its high flow rate, never use 1/4" tube to connect **DRINKSTATION®** to municipal water lines. You must only use at least 3/8" tube. Use the tubing included in the Installation Kit.
20. Maximum operating water inlet pressure: the **DRINKSTATION®** is designed to operate up to the maximum recommended water pressure for a residence or a commercial building, which is 80 psi (552 kPa).

INSTALLATION



LEGEND

- A. ANGLE STOP VALVE
- B. PRESSURE REGULATOR
- C. 3/8" TUBING
- D1. LEAK DETECTOR
- D2. LEAK DETECTOR VALVE
- E. SHUT OFF VALVE
- F. POWER CORD

List of Necessary Tools



1. ELECTRIC DRILL



2. TONGUE AND GROOVE PLIER



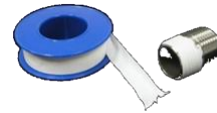
3. ADJUSTABLE WRENCH



4. PHILLIPS SCREWDRIVER



5. TUBE CUTTER



6. PTFE TEFLON TAPE



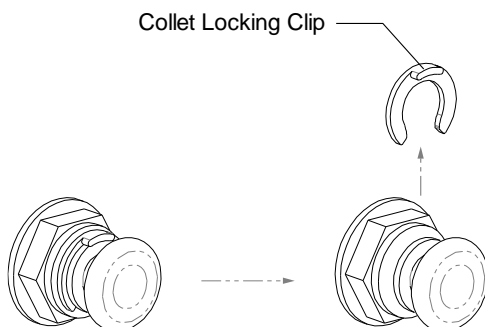
7. *IN CASE OF A WOOD COUNTERTOP HOLE SAW (WOOD 1")



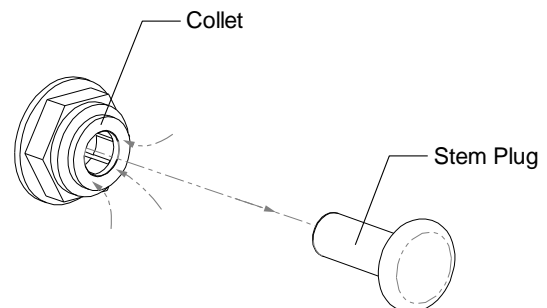
8. *IN CASE OF A GRANITE COUNTERTOP HOLE SAW (DIAMOND 1")

How to Remove Plugs and Tubes (Quick Connect Fittings)

1 Remove the **Collet Locking Clip**.



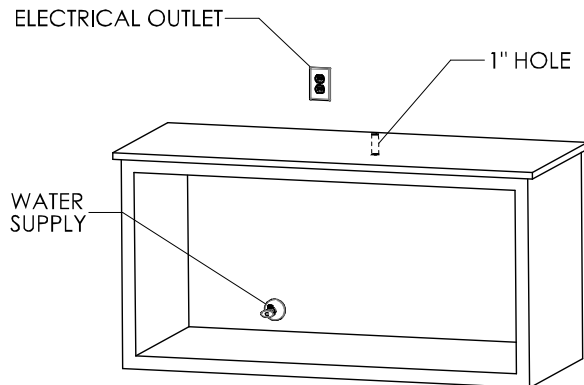
2 Push in the **Collet** and with the collet pressed in, you can now remove the **Stem Plug or Tubing**.



Locating the Dispenser

1 Location Requirements

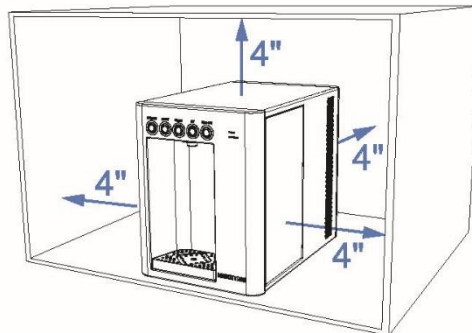
- Electrical Outlet (110/120 VAC with minimum 15 amps)
- Water Supply (Pressure > 45 PSI) within 10 ft. of dispenser
- Cabinet surface to drill a 1" Hole (continue reading to position hole location.)



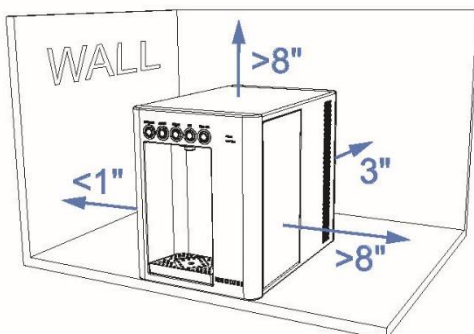
WARNING: If the unit was tilted during transportation or unpacking, please do not power on. Allow the dispenser to sit for 2 hours after placement in order to let the refrigerant settle.

2 Choose the Option That Best Fits Your Countertop

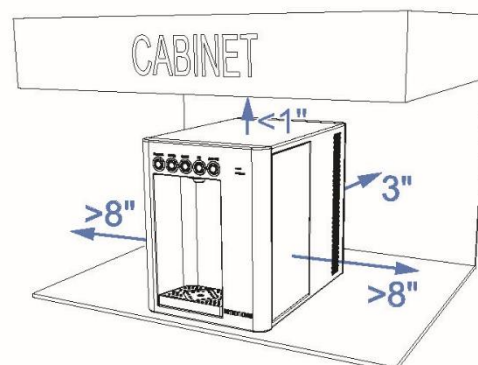
- a When dispenser has surfaces adjacent to it on top and on both sides, it must have min. 4" clearance on each side.



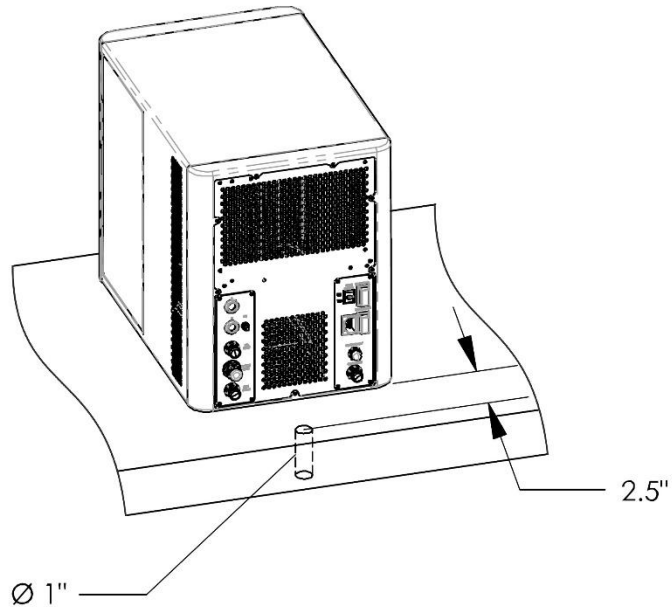
- b When dispenser has one wall to the side and nothing to the other side or above (>8"), it can be positioned 3" from the back wall.



- c When dispenser has no object on both lateral sides (>8"), it can be positioned 3" from the back wall.

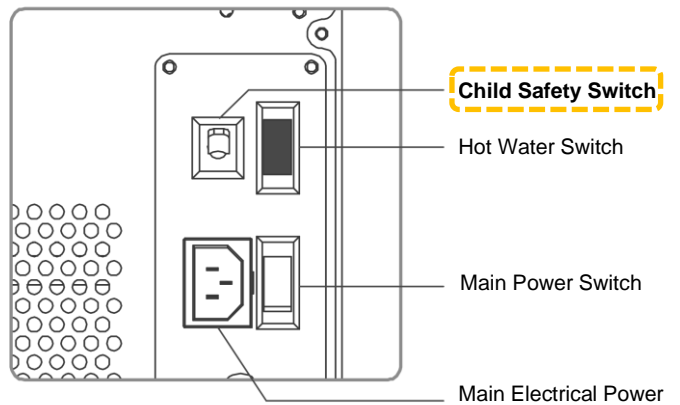
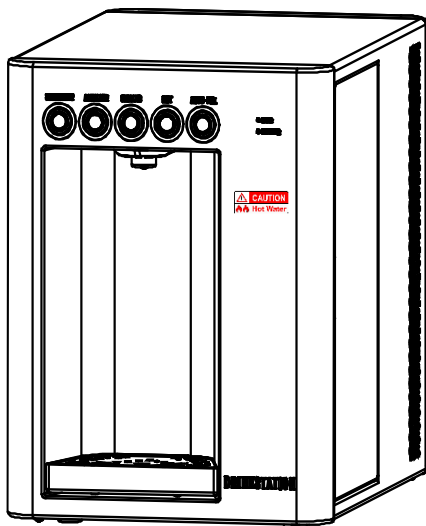


- 3 Once you have placed your **DRINKSTATION®** on the countertop, mark a spot **2.5"** behind the dispenser (spot that is hidden behind the dispenser). Drill a **1" hole** at the marked spot.



Place Hot Water Caution Sticker

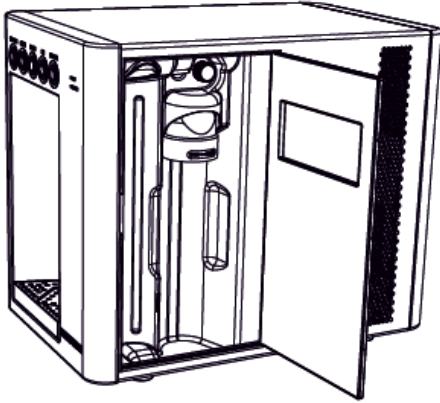
If this **DRINKSTATION®** is to be operated by children, the elderly, the mentally impaired, anyone not familiar with its features, or who may require a higher level of precaution, place this warning sticker as per the diagram below. Enable the Child Safety Switch at the back to avoid accidentally dispensing hot water.



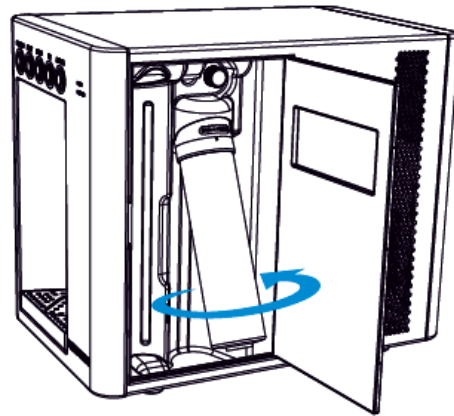
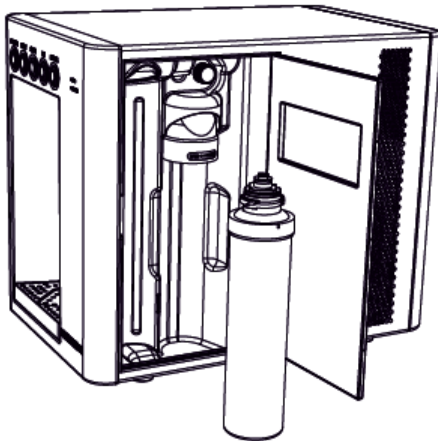
WARNING: Do not turn on the Hot Water Switch until installation is completed.

Installing the Actifilter® and SodaStream® CO₂ Canister

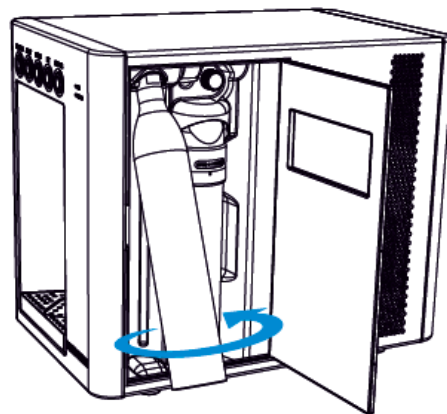
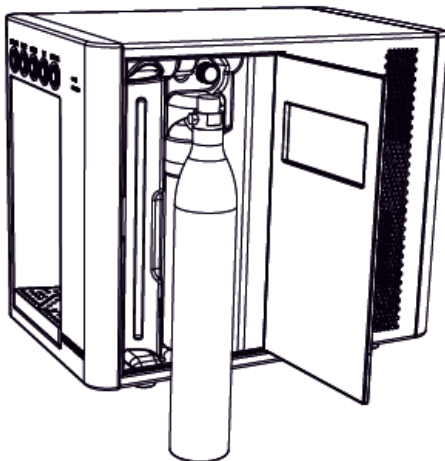
- 1 Open the Side Panel Door.



- 2 Insert the **Actifilter®** vertically; twist from left to right to lock into place.



- 3 Insert the **SodaStream® CO₂ Canister** vertically; twist from left to right to lock into place.

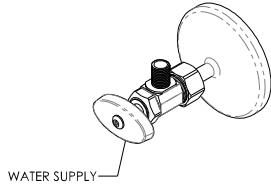


NOTE: Make sure the **SodaStream® CO₂ Canister** is screwed in completely!

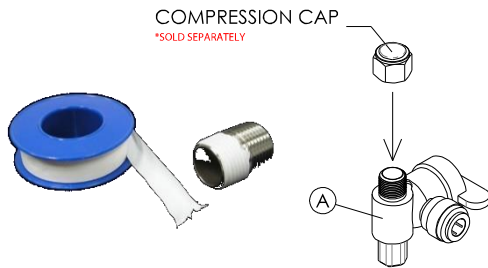
Installing the Water Line

Single Water Supply (Common in Commercial Buildings)

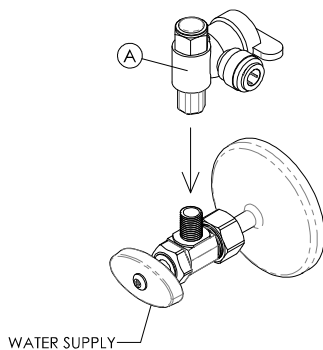
- 1 Turn off **Water Supply** before installing.



- 2 Cover the threads of **Angle Stop Valve (A)** with an ample amount of teflon tape. Install the **Compression Cap - SOLD SEPARATELY** onto **Angle Stop Valve (A)**.

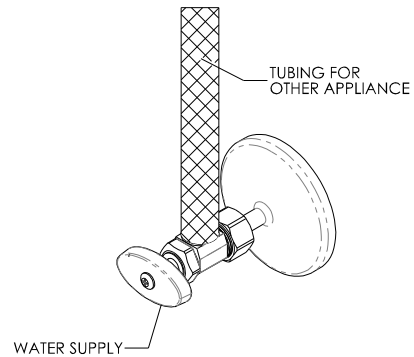


- 3 Install **Angle Stop Valve (A)** on the **Water Supply** (the **Water Supply** should be at most 10 ft. away from the **DRINKSTATION®**).

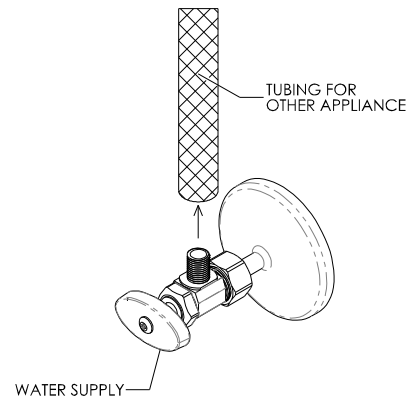


Split Water Supply (Common in Homes)

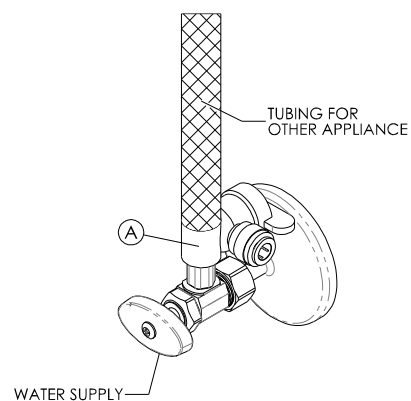
- 1 Turn off **Water Supply and Appliances** before installing.



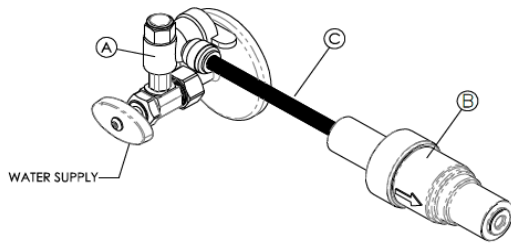
- 2 Remove the tubing from the **Water Supply**.



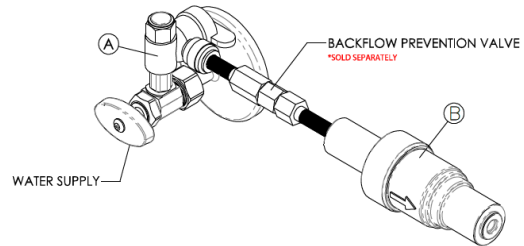
- 3 Install **Angle Stop Valve (A)** onto the **Water Supply**.



- 4a Using the **3/8" Tubing (C)** provided, connect the tube to **Angle Stop Valve (A)** and to the **Pressure Regulator (B)**.

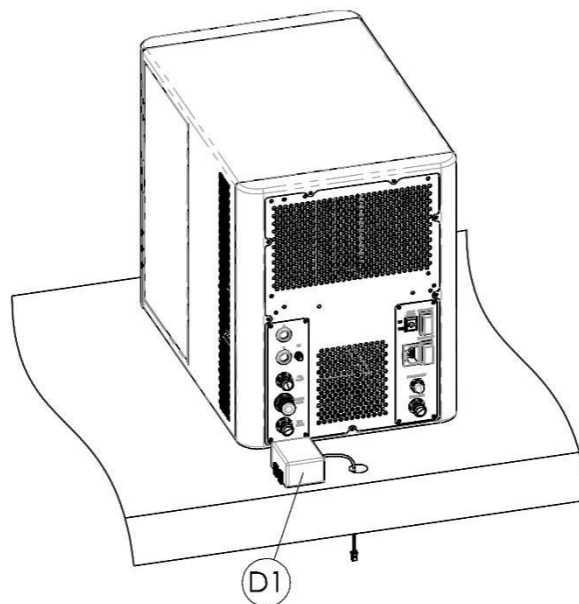


- 4b If necessary, also install a **Backflow Prevention Valve – SOLD SEPARATELY** in between the **Angle Stop Valve (A)** and **Pressure Regulator (B)**.



WARNING: AS DIRECTED IN THE INTERNATIONAL PLUMBING CODE OF THE INTERNATIONAL CODE COUNCIL AND THE FOOD CODE MANUAL OF THE FOOD AND DRUG ADMINISTRATION (FDA), THIS **DRINKSTATIO®** MUST BE INSTALLED WITH ADEQUATE **BACKFLOW PREVENTION** TO COMPLY WITH FEDERAL, STATE AND LOCAL CODES. FOR MODELS INSTALLED OUTSIDE THE U.S.A., YOU MUST COMPLY WITH THE APPLICABLE PLUMBING/SANITATION CODE IN YOUR AREA.

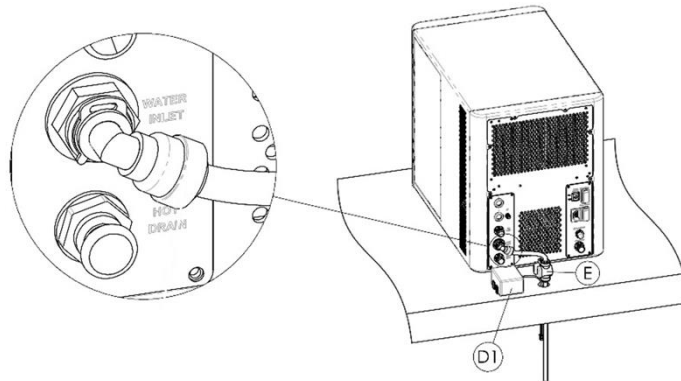
- 5 Place **Leak Detector (D1)** behind the Dispenser and run the electrical wire through the 1" hole.



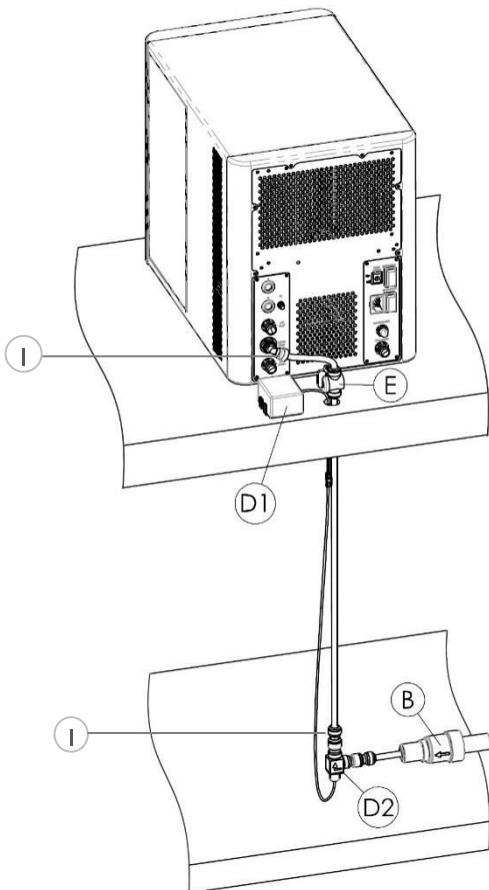
NOTE: Install the battery at the end of the installation.

WARNING: Make sure the metal contacts of **Leak Detector (D1)** are not touching the **DRINKSTATION®** (or any other metal surfaces), otherwise **Leak Detector (D1)** will start beeping.

- 6 Using the 3/8" tube provided, connect **Shut Off Valve (E)** to the Water Inlet Port at the back of the **DRINKSTATION®**. Connect the other end of **Shut Off Valve (E)** with a long 3/8" tube (leave enough room to slack to the bottom of the cabinet) and run it through the 1" hole.



- 7 Connect both the water line and electrical wiring to **Leak Detector Valve (D2)** as shown.

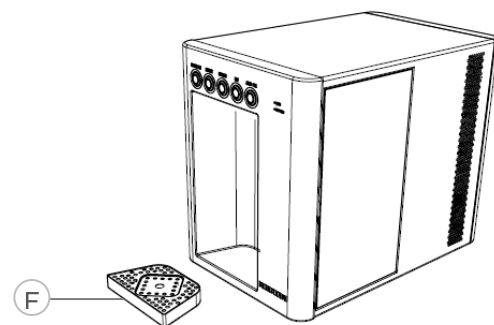


- 8 Open **Water Supply, Angle Stop Valve (A)** and **Shut Off Valve (E)**.

- 9 Check all connections for water leaks and place **Collet Locking Clips (I)** at all the water junctions.

- 10 Dry all surrounding areas. Make sure **Leak Detector (D1)** is dry and insert batteries into the **Leak Detector (D1)**. To cover a larger surface area, we recommend placing a towel under the **Leak Detector (D1)**.

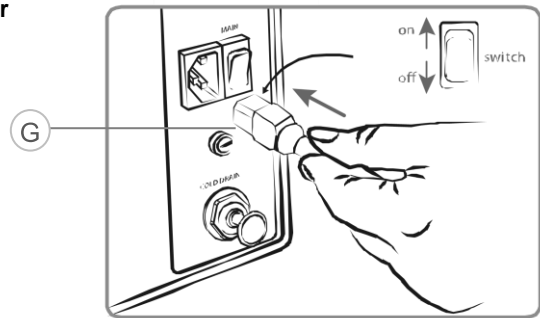
- 11 Place **Drip Tray (F)** onto the base of the dispensing area.



SETUP

Plug In and Start Up

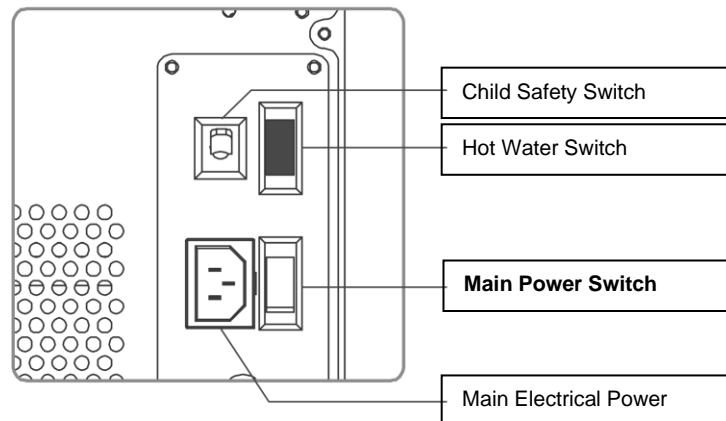
- 1 Plug in the **DRINKSTATION®** to an outlet, with **Power Cord (G)**.



WARNING:

- If the unit was tilted during transportation or unpacking, please allow to sit for 2 hours after placement in order to let the refrigerant settle.
- Outlet with specifications of 110/120 VAC and minimum 15 amps

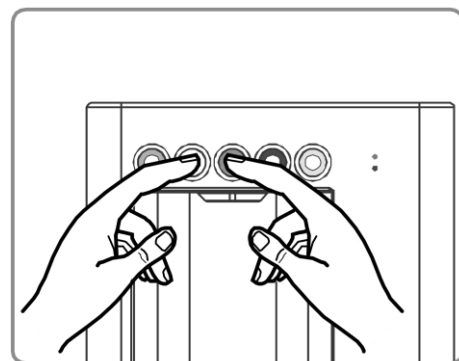
- 2 Turn on the **Main Power Switch (BLACK)**.



WARNING: Do NOT turn on the **Hot Water Switch (RED)**.

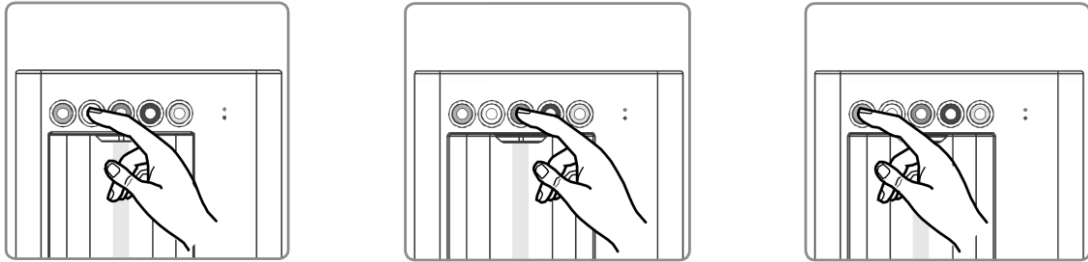
- 3 **Refrigeration Filling Mode**

- After 1 minute from powering ON the unit, the **White/Ambient** and the **Blue/Chilled** touch buttons will start flashing.
- Touch and hold both these two buttons simultaneously for **3 seconds** until all the touch buttons start blinking.
- At this moment, the unit will begin to set up automatically. Please allow **5-10 minutes** to complete. Once complete, flashing will stop.



Cleaning Water Lines & Filling the Hot Tank

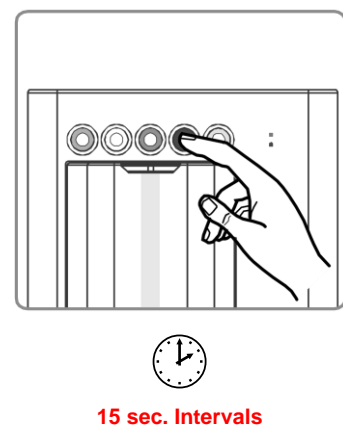
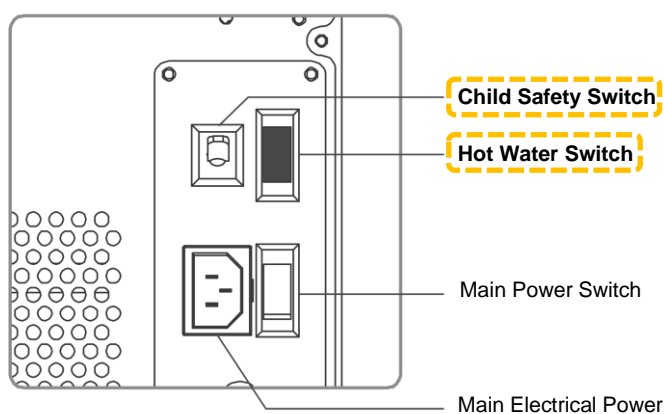
- 1 Clean the water lines by first dispensing **Ambient, Chilled, and Sparkling Water** for ~1 Liter each.



Note: Water will not be chilled until refrigeration cycle is complete; water will not be sparkling until installation is complete. If the dispensed water is greyish; it is the fine carbon particles inside the **Actifilter®**. Dispense Ambient Water until it runs clear.

2 Filling Hot Tank

- Make sure the **HOT WATER SAFETY (RED Indicator)**, top right of the Front Panel, is ON. In case it is OFF, you must disable the **Child Safety Switch** at the back of the **DRINKSTATION®** (switch to the UP position).
- Fill up the Hot Tank by using the **Red Touch Button** and **Yellow Touch Button**:
 - Touch and Release the **Red Touch Button**. The **Red Touch Button** will stay illuminated. The **Yellow Touch Button** will be blinking. All other options are not illuminated.
 - Touch and Release the **Yellow Touch Button**. The **Red Touch Button** will be blinking. All other options are not illuminated.
 - Touch and Hold the **Red Touch Button** for approximately **15 seconds**, then release.
- Repeat this operation multiple times. The Hot Tank is filled when water begins to dispense from the nozzle. This operation may take 3 minutes.
- Turn on the **Hot Water Switch (RED)** at the back. Wait 10 minutes and dispense **Hot Water** to ensure it is hot.



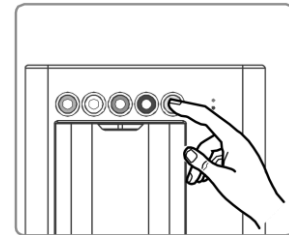
Note: SAFETY MODE will occur if you hold the **Red Touch Button** for more than 40 seconds. To exit out of SAFETY MODE, power OFF and back ON the **DRINKSTATION®**.

Auto-Fill Option

- For safety reasons, Hot Water cannot be calibrated or dispensed with Auto-Fill.
- The system will cancel out the Auto-Fill mode if the selection is not made within 3 seconds.
- During the Auto-Fill Dispensing process, the Yellow Touch Button will blink. Touch any button at any time if you want to stop the Auto-Fill Dispensing process for any reason.
- The Auto-Fill Calibration is set by factory at 250mL (8.45oz.). Every time the **DRINKSTATION®** Main Power Switch (BLACK) is switched OFF and ON, any previously recorded Auto-Fill volumes are cancelled and the factory default Auto-Fill Calibration of 250mL is set.
- The Auto-Fill Calibration will automatically stop dispensing after 30 seconds and the input will be saved.

1 Auto-Fill Calibration

- Position a bottle on the Drip Tray.
- Touch and hold the **Yellow Touch Button (Auto-Fill)** for about **7 seconds** until the Green, White, and Blue Touch Buttons start blinking.
- Touch the corresponding button of your choice within **2 seconds**. When the water in your bottle reaches the desired level, touch the **Yellow Touch Button (Auto-Fill)** again to save the input.



Example – Calibrating Sparkling Water:

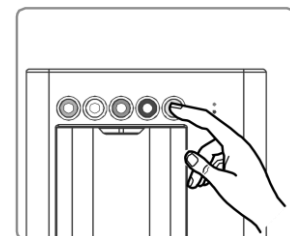
1. Place your bottle on the **Drip Tray**.
2. Touch and hold **Yellow Button (Auto-Fill)** for about 7 seconds until the Green, White, and Blue Touch Buttons start blinking.
3. Within 2 seconds, touch and release the Green Button.
4. When the desired level of sparkling water in your bottle is reached, touch the **Yellow Button (Auto-Fill)** again to stop.

2 Auto-Fill Dispensing

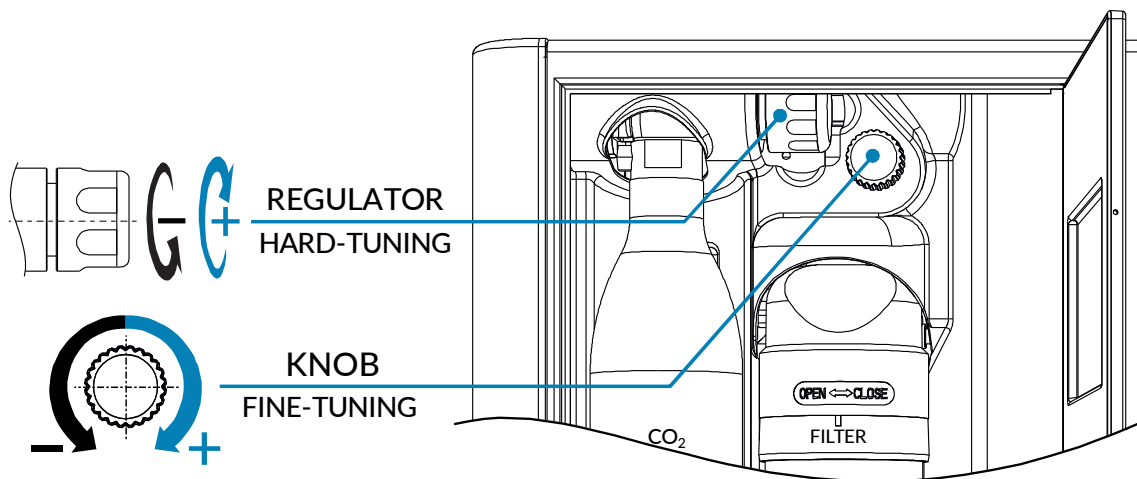
- Touch and release the **Yellow Touch Button (Auto-Fill)**. The **Yellow Touch Button (Auto-Fill)** will be blinking.
- Once blinking, touch the corresponding button of your choice within **2 seconds**.

Example – Auto Dispensing Sparkling Water:

1. Place your bottle on the **Drip Tray**.
2. Touch and release the **Yellow Button (Auto-Fill)**.
3. Within 2 seconds, touch and release the Green Button.



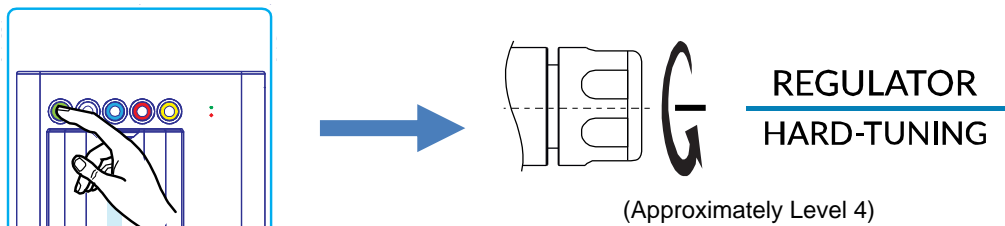
Calibrating the Sparkling Water Fizziness Level



NOTE:

- The Regulator is factory set around Level 4 (approximately 60 PSI).
- The Knob is factory set completely rotated counterclockwise (Lowest Carbonation Setting).

- 1 Dispense **Sparkling Water** and watch the water stream. If the sparkling water stream that is dispensed is **significantly splashing**, step the **Regulator** pressure down until the sparkling water stream is **not splashing**.



NOTE: This Operation should only be performed once the water is fully refrigerated and cold (~40 min. from Start Up).

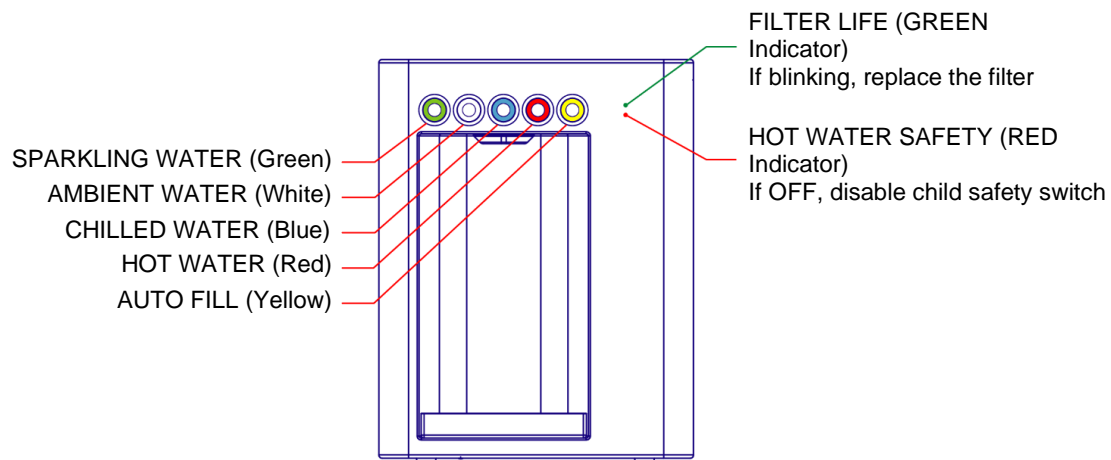
- 2 Taste the Sparkling Water to see if the Fizziness Level is satisfactory. If a higher Fizziness Level is desired, rotate the Knob for fine-tuning clockwise (at least 2 full turns).
- 3 Fine tune to your taste by rotating at least 2 full turns each time.



NOTE: If the Sparkling Carbonation Level is not enough, step the **Regulator** pressure up to level 5 or level 6. Finally, use the Knob for fine tuning to adjust to your palate.

OPERATION

Dispensing Functions



Ambient Water

Touch and hold the white button to dispense ambient water.

Chilled Still Water

Touch and hold the blue button to dispense chilled water.

Sparkling Water

Touch and hold the green button to dispense sparkling water.

Hot Water

1. Touch and release the red button. The red button will be illuminated, and the yellow button will be blinking. All other options are not illuminated.
2. Touch and release the yellow button. The red button will be blinking. All other options are not illuminated.
3. Touch and hold the red button to dispense hot water.

NOTE:

- If the Hot Water Safety (RED Indicator) at the right corner on the front plate is illuminated, it indicates that the **DRINKSTATION®** is ready to dispense hot water. If the Hot Water Safety (RED Indicator) is OFF, the **DRINKSTATION®** will not dispense hot water. To turn on the hot water dispensing function, simply turn off the "Child Safety Switch" located on the back of the **DRINKSTATION®**.
- To conserve energy, you may turn off the hot water feature by simply switching off the Hot Water Switch (RED) located on the back of the **DRINKSTATION®**.

Operation Modes

- **SLEEP MODE – All Buttons are OFF**

To save energy, the **DRINKSTATION®** will enter sleep mode after 1 hour of inactivity. During inactivity the lights of the five touch buttons are off. To wake up the **DRINKSTATION®**, just touch and release your finger on any button. All the touch buttons will light up, and you can begin dispensing any water option.

- **SAFETY MODE – Both LED Indicators (Red and Green) are Blinking while the 5 Buttons are OFF**

All button lights are off and unresponsive, while the two LED indicators top right are blinking. The **DRINKSTATION®** enters safety mode if there is no water going into the **DRINKSTATION®** or if a button has been pushed for more than 40 seconds continuously without releasing.

Check that you have water in your pipelines. Check that the Shut Off Valve located behind the **DRINKSTATION®** is not closed. Check if the Leak Detector is not beeping/activated, because this device can also prevent water from going into the **DRINKSTATION®**. If there is low water flow and the **DRINKSTATION®** enters safety mode, the **Actifilter®** is clogged and needs to be replaced.

To restart the **DRINKSTATION®**, use the Main Power Switch (BLACK), located behind the **DRINKSTATION®**. Turn power off and, after 3 seconds, turn it on again.

- **HOT TANK ENERGY SAVING MODE – Red Touch Button is OFF**

If you don't use hot water at least once every month, switch OFF the Hot Water Switch (RED). Otherwise, the **DRINKSTATION®** is programmed to turn OFF the heating device after one month of inactivity. The Red Touch Button will start blinking after one month and will be OFF if it is still unused after 24 hours. Should you decide you then want hot water again:

1. Touch and Release the **Red Touch Button**. The **Red Touch Button** will stay illuminated The **Yellow Touch Button** will be blinking. All other options are not illuminated.
2. Touch and Release the **Yellow Touch Button**. The **Red Touch Button** will be blinking. All other options are not illuminated
3. Touch and Hold the **Red Touch Button** for at least **15 seconds**, then release.

- **FILTER END-OF-LIFE MODE – Blinking FILTER LIFE (GREEN Indicator)**

When the FILTER LIFE (GREEN Indicator), top right of front panel, starts blinking, it means that the **Actifilter®** you are using have reached the end of its lifespan and **MUST** be changed in order to prevent quality deterioration of your drinking water and clogging of the system. It is recommended to replace the **Actifilter®** as soon as possible when the green light indicator starts blinking or every 6 months, whichever comes first. Please refer to **page 24** for replacing the **Actifilter®** and resetting the FILTER LIFE (GREEN Indicator).

WARNING: Due to the fact that the manufacturer may not know the quality and the performance characteristics of any possible alternative filtration systems in the market, please note that the manufacturing warranty of this **DRINKSTATION®** becomes null and void should you use filter(s) other than the **Actifilter®**.

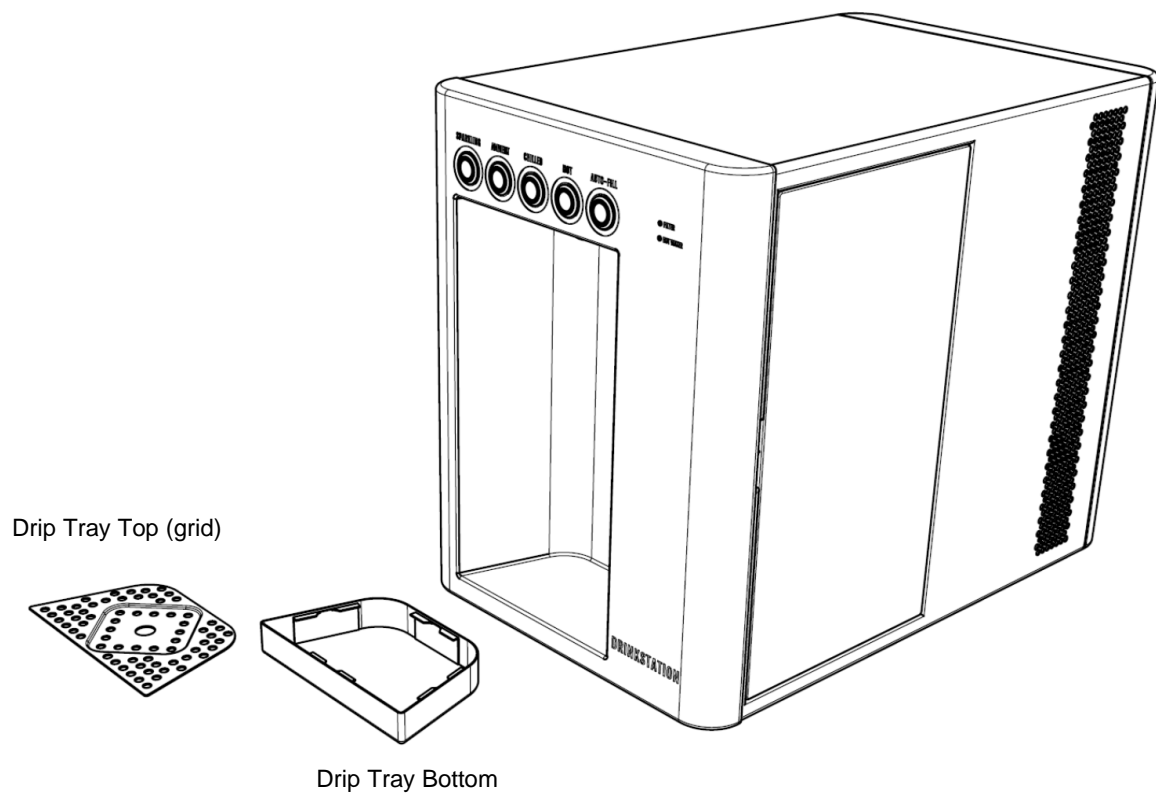
- **REFRIGERATION FILLING MODE – Blue and White Buttons are Blinking; All Other Buttons are OFF:**

If the refrigeration system needs to be refilled to the top (top off process), the Blue and White Buttons will be blinking, and all the other buttons will be OFF. Touch and hold both these two buttons simultaneously for 3 seconds until all 5 touch buttons start blinking. At this moment, the **DRINKSTATION®** will begin filling automatically. Once the process is completed, all flashing will stop. If the process does not finish within 10 seconds, quickly power OFF the **DRINKSTATION®** and call our toll-free service number at **1 (844) 928-9288**.

Drip Tray

The drip tray collects water drips and it must be emptied periodically, or as necessary when it is full:

- Gently pull the drip tray with care to avoid spilling.
- Empty the water inside and clean the drip tray with soapy water if necessary.
- Put the drip tray back.



MAINTENANCE

Surface Finish Care

WARNING

SANITARY GLOVES ARE TO BE USED DURING CLEANING OPERATIONS. APPLICABLE SAFETY PRECAUTIONS MUST BE OBSERVED. INSTRUCTION WARNINGS ON THE PRODUCT MUST BE FOLLOWED.

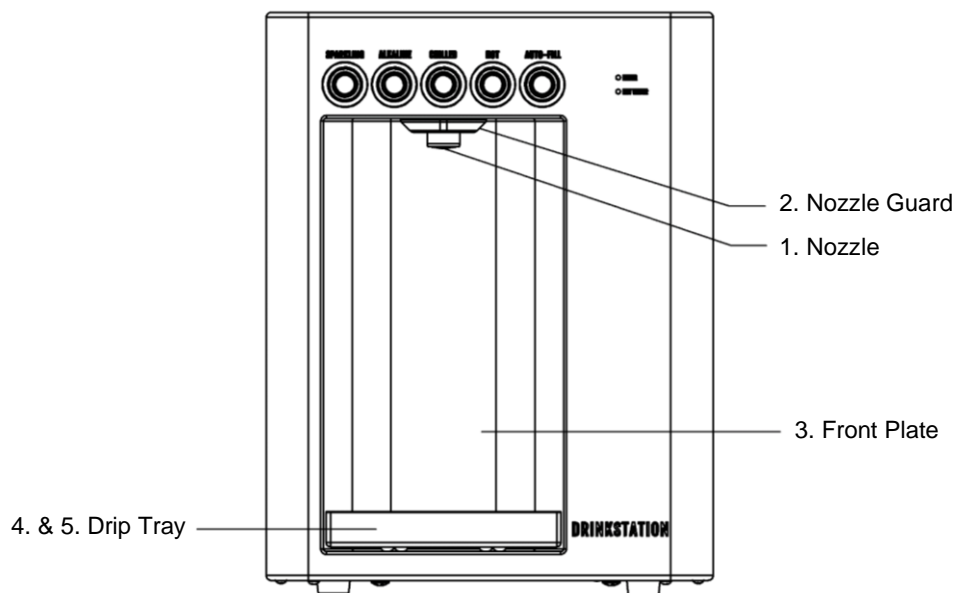
CLEANER CONTAINS ACIDS. THESE COMPOUNDS MAY CAUSE BURNS. IF SWALLOWED, DO NOT INDUCE VOMITING. CALL PHYSICIAN IMMEDIATELY. IN THE CASE OF EXTERNAL CONTACT, FLUSH WITH WATER. KEEP OUT OF REACH OF CHILDREN.

- The **DRINKSTATION**[®] is constructed with high quality stainless steel. Cleaning with a glass cleaner and a microfiber cloth can be performed to keep the stainless steel of the **DRINKSTATION**[®] surface clean. Using sparkling water to clean external surfaces is also an option with **DRINKSTATION**[®].
- Do not use chemicals such as cleaners containing chloride, chlorine bleach solutions, concentrated soaps, water with high salinity, or hydrochloric acid, since they will cause corrosion or discoloration of the mirror-finish of the stainless-steel surface of **DRINKSTATION**[®].
- Do not use metal scrapers, sharp objects, steel wool, scouring pads, or abrasives on the unit.
- Do not use a water jet to clean the surface.
- Highly concentrated cleaners may cause aesthetic damages to metal finishes.

Areas of Maintenance

Routine sanitization of the **DRINKSTATION**[®] should be performed on the following parts:

1. Nozzle
2. Nozzle Guard
3. Front Plate Dispensing Area
4. Drip Tray Top (stainless steel grid)
5. Drip Tray Bottom



Daily

Keep exterior surfaces of the **DRINKSTATION**[®] (nozzle, nozzle guard, front plate dispensing area, drain pan top, drain pan bottom) clean by using a clean, damp cloth. While wearing sanitary gloves, sanitize the exterior surfaces with hydrogen peroxide (3% solution) and allow the surface to air dry. When cleaning and sanitizing the touch buttons, be sure to power off the **DRINKSTATION**[®] to prevent accidentally dispensing water. Additionally, it is important to keep the drain pan clean of debris. Remove any as soon as it is noticed.



Hydrogen Peroxide (3% Solution) Spray

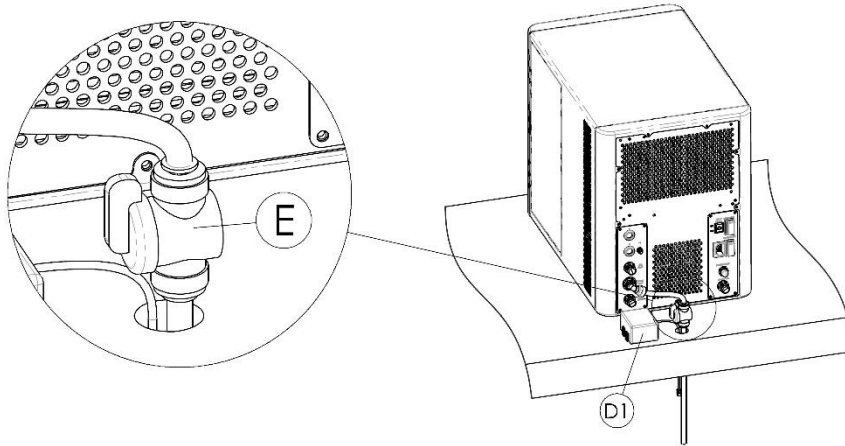
Weekly

Use a vacuum to clean out the dust from all the vents.

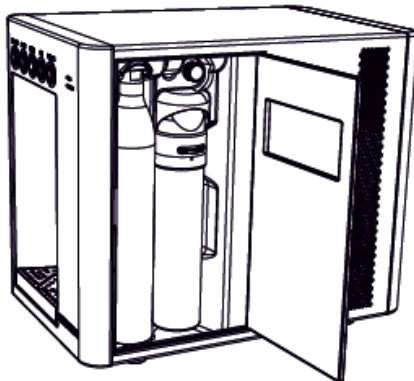
Replacing the Actifilter® (Every 6 Months)

Replace the **Actifilter®** when the FILTER LIFE (GREEN Indicator) blinks (i.e. it means that 5,000 Liters have been dispensed by the **DRINKSTATION®**) or every 6 months, whichever comes first. Instructions are also found on the label of the **Actifilter®**. Follow this procedure step-by-step:

- 1 For safety, locate and close **Shut Off Valve (E)**.



- 2 Open the Side Panel Door and locate the **Actifilter®**.

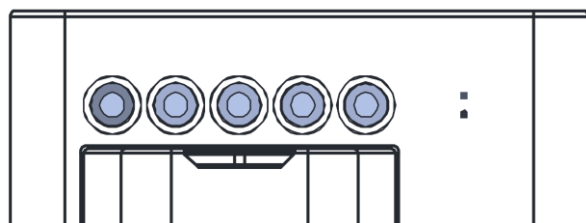
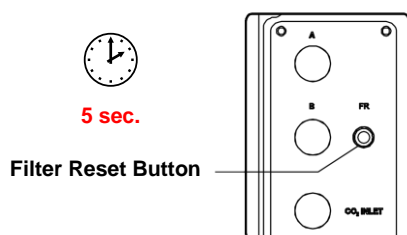


- 3 Twist the **Actifilter®** from right to left and remove it. Wipe the area dry of any water.

- 4 Insert a new **Actifilter®** by inserting and twisting to the right. The arrow on the top collar of the **Actifilter®** should align with the arrow on the head.

- 5 Open **Shut Off Valve (E)** and check for leaks from the **Actifilter®**.

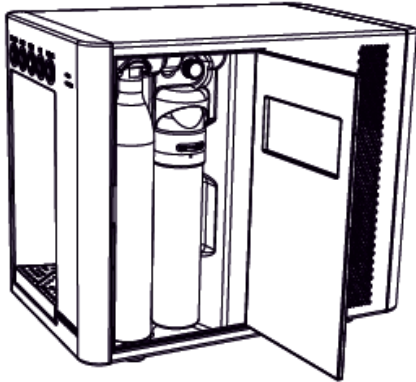
- 6 Push and hold the **Filter Reset Button** for **5 seconds**; all the 5 Button lights will turn off and when only the Green Touch Button (Sparkling) illuminated, then release the **Filter Reset Button**. This will reset the filter lifetime period counting and the blinking **FILTER LIFE (GREEN Indicator)** will revert into a solid light.



Replacing the SodaStream® CO₂ Canister

Anytime you run out of CO₂ Gas:

- 1 Open the Side Panel Door and locate the **SodaStream® CO₂ Canister**



- 2 Rotate the empty **SodaStream® CO₂ Canister** to the left and remove it.

- 3 Insert a new **SodaStream® CO₂ Canister** by inserting and twisting to the right.

NOTE: Make sure the **SodaStream® CO₂ Canister** is screwed in completely!

For replacing your Actifilter® and SodaStream® CO₂ Canister
Call: 1 (310) 530-3838

Annual Maintenance

Cleaning and Sanitizing the Hot Water Tank

NOTE: This operation must be carried out by an authorized technician.

You must follow the guidelines and procedures for the cleaning and sanitizing solution established by the manufacturer.

1. Turn off the hot water switch on the back of the **DRINKSTATION®** and empty the hot water tank by using the drain line. Before starting, confirm that the water line is properly connected. Be careful as the water is very hot.
2. Prepare and add 950 ml of cleaning solution from the drain line into the hot water tank by using the hot water tank inflow system (order separately). To check if the hot water tank is full of solution, dispense hot water until you see solution coming out of the nozzle.
3. Leave the cleaning solution inside for 5 minutes.
4. Press the hot water button and dispense at least 2 gallons.
5. Empty all the liquid from the hot water tank by using the drain line.
6. Repeat step 3 with sanitizing solution.
7. Leave the sanitizing solution inside for 30 minutes.
8. Begin dispensing liquid from the hot water line. You must dispense at least 2 gallons.
9. Empty all the liquid from the hot water tank by using the drain line.
10. Begin dispensing water from the hot water line. This will fill the Hot water Tank with water. Empty the hot tank from the drain line and repeat this process twice to ensure that all the sanitizing solution is out.



Cleaning Solution
(order separately)



Sanitizing Solution
(order separately)

TRANSPORTING AND RELOCATING

If the **DRINKSTATION®** needs to be:

- relocated to another place
- sent back to the manufacturer
- or sent to a dealer for repairs

it is necessary that the water inside the hot water tank and the refrigeration system are drained. Please follow the below procedures:

1. Turn the Hot Water Switch to its OFF position.
2. Dispense Hot Water (Red Touch Button) until the water is not hot.
3. Close the water supply line and close the Shut Off Valve located right behind the **DRINKSTATION®**.
4. Dispense Ambient Water (White Touch Button) until no more water is dispensed from the **DRINKSTATION®**.
5. Turn the Main Power Switch (BLACK) to its OFF position.
6. Open the Side Panel Door and remove the **SodaStream® CO₂ Canister**.
WARNING: Never ship the **DRINKSTATION®** with the **SodaStream® CO₂ Canister** inside.
7. Unplug the power cord from the back of the **DRINKSTATION®**.
8. Unplug the "WATER INLET" tube (3/8" tube) on the back of the **DRINKSTATION®**.
9. Leave the **DRINKSTATION®** for 24 hours to defrost its refrigeration system.
10. After 24 hours, locate the "Cold Drain" and "Hot Drain" on the back of the **DRINKSTATION®**. Remove the plug from the "Cold Drain" to drain the water from the **DRINKSTATION®**'s refrigeration system and drain into a container. These will be about 2 gallons of water.
NOTE: Use a five-gallon minimum container to collect the water drained from the **DRINKSTATION®**.
11. Next, repeat the process for "Hot Drain".
WARNING: Water from "Hot Drain" may be hot.
12. Put the plugs back into the "Cold Drain" and "Hot Drain". The **DRINKSTATION®** is now ready to be transported. Package the **DRINKSTATION®** carefully, as its stainless-steel external surfaces can be damaged during transportation.

NOTE: Before re-installing and starting up our **DRINKSTATION®**, place it on a flat and sturdy surface in an upright position, and wait for at least 2 hours.

TECHNICAL SUPPORT

Quick Fixes

<p>1. All buttons are off</p>	<p>Check that the DRINKSTATION® is NOT in its "sleep mode". If the FILTER LIFE (GREEN Indicator) (top right of the front panel) is illuminated, the DRINKSTATION® is simply "sleeping". Touch any button for a few seconds to start. If ALL lights are off (including the two LED indicators at the top right), check the Main Power Switch (BLACK) cord connection: if plugged in, check Main Power Switch (BLACK). If the DRINKSTATION® is connected to a power source, and if the Main Power Switch (BLACK) is on, press the power reset button once or twice.</p>
<p>2. All button lights are off while the GREEN and RED Indicators (green above and red below) are blinking</p>	<p>First switch off and on the Main Power Switch (BLACK). You will see that all lights are on. Then dispense ambient water. If no water comes out, it means that there is no water in your pipeline or the water pressure is too low. Check that you have water in your pipeline flowing to the DRINKSTATION®. Check if leak detectors are not triggered. Check if Actifilter® is not clogged. If water comes out from the Ambient option, repeat test with chilled and sparkling function. If no water comes out from either function, turn power off and wait 24 hours. Then turn it on again. Reduce the temperature of the chiller (only in some models).</p> <p>If it persists, call 1 (844) 928-9288.</p>
<p>3. Does not dispense hot water at all</p>	<p>"Child Safety Switch" is on, indicating that hot water dispensing is disabled. To enable hot water, turn the "Child Safety Switch" at the back of DRINKSTATION® to its "off" position. The HOT WATER SAFETY (RED Indicator) should turn on. If the Red Touch Button is not illuminated, push and hold for 15 seconds and it will be fixed.</p>
<p>4. Hot water is not hot</p>	<p>Check if the Hot Water Switch (RED) is ON (red switch on the back).</p>
<p>5. Sparkling water not carbonated</p>	<ul style="list-style-type: none"> • Refer to page 18 for calibrating. • Open the Side Panel Door and check that the CO₂ Regulator is set on Level 6 and the SodaStream® CO₂ Canister is properly screwed in. If still not sparkling, make sure that the SodaStream® CO₂ Canister is not empty by trying new one.
<p>6. FILTER LIFE (GREEN Indicator) is blinking</p>	<p>The DRINKSTATION® requires a new Actifilter®.</p>
<p>7. None of the above</p>	<p>Switch the DRINKSTATION® OFF (Main Power Switch (BLACK)), disconnect the cable and tubes and contact customer service for assistance. 1 (844) 928-9288</p>

Troubleshooting

1. NO WATER IS DISPENSED FROM THE DRINKSTATION®

- a. All the lights are off – The DRINKSTATION® is not powered ON:

First, make sure the DRINKSTATION® is powered on. You can do this by ensuring the power cord is plugged into an outlet, and that the Main Power Switch (BLACK) (the black switch located on the back of the DRINKSTATION®) is switched on. Buttons should illuminate when the DRINKSTATION® is powered on. Touch any of the buttons (the DRINKSTATION® might be in a sleep mode). If the DRINKSTATION® will not power ON, unplug the unit and try pushing and releasing, twice, the Power Reset Button located at the back.

- b. The White and Blue Buttons are blinking, all other buttons are OFF.

The refrigeration system needs to be refilled to the top (top off process). Touch and hold both these two buttons simultaneously for 3 seconds until all 5 touch buttons start blinking. At this moment, the DRINKSTATION® will begin filling automatically. Once the process is completed, all flashing will stop. If the process does not finish within 10 seconds, quickly power OFF the DRINKSTATION® and call our toll-free service number at **1 (844) 928-9288**.

- c. All 5 buttons are blinking – The DRINKSTATION® is filling its chiller:

Wait 10 minutes until its internal chiller is full. If buttons do not stop blinking after 10 minutes, it means that there is no water in the pipeline flowing to the DRINKSTATION®.

- d. The 5 touch buttons are OFF, while the Green and Red Indicators are blinking – The DRINKSTATION® is in SAFETY MODE:

The DRINKSTATION® enters safety mode if:

- i. There is no water going into the DRINKSTATION®. Check that you have water in your pipelines and that your Actifilter® is not clogged. Check that the inlet water valve through which water flows into the DRINKSTATION® is not closed. Check if the Leak Detector is beeping/activated, because this device can also prevent water from going into the DRINKSTATION®.
- ii. A button has been activated for more than 40 seconds.

✘ *After the problem is solved, restart the DRINKSTATION® by using the Main Power Switch (BLACK), located behind the DRINKSTATION®. Turn power off and, after 3 seconds, turn it on again.*

- e. All buttons are illuminated – solid or blinking – but no water comes out:

Check if water is flowing to the DRINKSTATION®. Check all water shutoff valves on the water line to see if one of them is closed. Remove the 3/8" tube from "WATER INLET" port on the back of the DRINKSTATION®. Then check if there is water flowing to the DRINKSTATION® through the disconnected tube. If there is no water coming to the DRINKSTATION®, check again all shut off valves present on the water line.

- f. There is an audible beeping sound:

Check the leak detector(s) to see if they have been activated. In that case, proceed as per instructions (see **page 31**) and reset the leak detector to work.

2. AMBIENT AND CHILLED WATER ARE NOT DISPENSING

If the DRINKSTATION® is silent. Just a little stream of water comes out, it is likely that there is no noise because the water pump is malfunctioning probably due to low water pressure from your pipeline. If this is the case, please call our toll-free service number at **1 (844) 928-9288**.

3. CHILLED AND SPARKLING WATER ARE NOT COLD

It is likely that the refrigerator is malfunctioning. If this is the case, please call our toll-free service number at **1 (844) 928-9288**.

4. NO SPARKLING WATER IS DISPENSED (GREEN BUTTON)

a. The water is flat: the **SodaStream® CO₂ Canister** is empty, or the CO₂ Regulator is not set correctly.

Insert a new **SodaStream® CO₂ Canister** and refer to calibration on **page 18**.

b. There is still an issue with the sparkling water, and I have completed all of the previous steps:

Check if the installation has been done correctly with the water pressure regulator installed on the water line.

Please call our toll-free service number at **1 (844) 928-9288**.

5. NO HOT WATER IS DISPENSED (RED BUTTON)

a. No hot water comes out at all:

Check if the HOT WATER SAFETY (RED Indicator) located on the top right of the front plate is illuminated. If it is off, disengage the Child Safety Switch on the back of the **DRINKSTATION®**.

b. The water dispensed is not hot:

Turn on the Hot Water Switch (RED) located on the back of the machine.

c. The Red Touch Button is not illuminated:

It means that hot water has not been dispensed for more than one month. Push and hold the hot water button for 15 seconds until it lights up again. Now you can dispense hot water.

Leak Detector Troubleshooting

Your installation kit provides a leak detector, which will automatically shut off the water to the **DRINKSTATION®** if leaks are detected. See the table below for leak detector troubleshooting and instructions.

Problem	Action
Blue light continuously blinking & continuous audible beeping.	After the leakage problem is solved, press the light blue button for 5 seconds. The detector will emit a long beeping sound, then will resume operation.
Red light continuously blinking & continuous audible beeping.	Replace battery. To do so, remove the battery cover on the right side of the control unit and replace the 9V battery.

Support

For any questions, please contact customer service for assistance at the toll-free number **1 (844) 928-9288**.

Recycling Program

Return the used **DRINKSTATION®** to the manufacturer, whose address is listed on the cover of this Manual.

FOR MORE INFORMATION

Visit our website:
www.DRINKSTATION.com

WARRANTY CONDITIONS

One-Year Limited Warranty for **DRINKSTATION**[®] to consumers. This Limited Warranty is only valid for the United States of America and its territories. For installations outside of the USA call 1 (844) 928-9288.

The manufacturer warrants this **DRINKSTATION**[®] against defects in material or workmanship for a period of one year, if this **DRINKSTATION**[®] is purchased either directly from the manufacturer or from its authorized retailers or distributors. Under this Limited Warranty, the manufacturer will either, (i) repair the **DRINKSTATION**[®] using new or refurbished parts or, (ii) replace this **DRINKSTATION**[®] with a new or refurbished **DRINKSTATION**[®] with the same or superior specifications or performance characteristics. For the purpose of this Limited Warranty, a "refurbished" **DRINKSTATION**[®] or part is one that has been returned to its original specifications. In the event of a defect, the above is your exclusive remedy and the manufacturer's only liability.

LIMITATIONS OF WARRANTY

This Limited Warranty covers ONLY the **DRINKSTATION**[®]. It DOES NOT cover the parts constituting the "Installation Kit" as per the Manual, or any other accessories or components that might be packaged together with the **DRINKSTATION**[®]. It DOES NOT cover software updates or modifications. No remedy is available under this warranty if you do not use **DRINKSTATION**[®] original filtration system (i.e. the **Actifilter**[®]). You will have no remedy under this Limited Warranty in the event of any tampering with this **DRINKSTATION**[®]. Connecting this unit with water sources or electrical power supply with characteristics or specifications other than those described in the Manual will automatically deprive you of any remedy under this Limited Warranty. This Warranty does not cover the use of **DRINKSTATION**[®] with CO2 canisters other than **SodaStream**[®] CO2 canisters. Not using original parts, including **Actifilter**[®] and **SodaStream**[®] CO2 canisters, not replacing the filter cartridges every 6 months or when filter life LED indicator starts blinking, whichever comes first, flushing external filters through this **DRINKSTATION**[®] or using the **DRINKSTATION**[®] in a way that is not intended, voids this Warranty. This Warranty DOES NOT cover normal wear-and-tear to the **DRINKSTATION**[®] or its components, or any damage due to negligent or improper use of the **DRINKSTATION**[®] (please refer to the Manual). The Warranty is also void for damages or malfunctioning due to sub-standard installation of the **DRINKSTATION**[®]. This Limited Warranty DOES NOT cover a **DRINKSTATION**[®] sold AS IS and it DOES NOT cover technical assistance for the installation/usage of the **DRINKSTATION**[®] on ships, boats or other means of transport.

OTHER LIMITATIONS

This Limited Warranty only covers issues and malfunctions caused by defects in material or workmanship during ordinary and recommended/allowed use of this **DRINKSTATION**[®] (see Manual). It does not cover issues caused by any other reason, including but not limited to acts of God, misuse, limitations of technology, or modification of or to any part of this **DRINKSTATION**[®]. You will have no remedy under this Limited Warranty if the factory applied serial number has been altered or removed from the back of this **DRINKSTATION**[®] or if the warranty stickers on the back of the **DRINKSTATION**[®] have been removed or cut. This Limited Warranty is not valid outside of the U.S.A. and its territories.

INSTRUCTIONS

To obtain warranty service, you must deliver this **DRINKSTATION**[®], freight prepaid, in either its original box, or packaged affording an equal degree of protection to the manufacturer: **DRINKSTATION**, Inc. at the address specified on the manufacturer's website www.DRINKSTATION.com. A dated purchase receipt, or a copy of the invoice from the manufacturer or its authorized retailer or distributor is also required.

WARRANTY ON REPAIR/REPLACEMENT

This Limited Warranty shall apply to any repair, replacement part or replacement **DRINKSTATION**[®] only for the remainder of the term of the Limited Warranty on the original **DRINKSTATION**[®], or ninety (90) days from the customer's receipt of the repaired/replacement part or **DRINKSTATION**[®], whichever is longer. Any parts or **DRINKSTATION**[®] replaced under this Limited Warranty will become property of the manufacturer.

WARNING

DO NOT REMOVE THE COVER OR THE BACK OF THIS **DRINKSTATION**[®]. THERE ARE NO USER-SERVICEABLE PARTS INSIDE! DOING SO MIGHT RESULT IN ELECTRIC SHOCK OR OTHER INJURIES AND WILL AUTOMATICALLY DEPRIVE YOU OF ANY REMEDY UNDER THIS WARRANTY.

WARRANTY DISCLAIMER

THIS WARRANTY IS IN LIEU OF ANY OTHER IMPLIED OR EXPRESS WARRANTIES.

LIMITATION OF LIABILITY

THE MANUFACTURER SHALL UNDER NO CIRCUMSTANCES BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER FOR BREACH OF WARRANTY OR OTHER CONTRACT BREACH, NEGLIGENCE OR OTHER TORT, OR ON ANY STRICT LIABILITY THEORY. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.