



Durak Hazelnuts

Quality and Food Safety Policy

At Durak Hazelnuts, we are committed to:

1. Meeting our customers' requirements, needs, and expectations accurately, completely, and on time.
2. Continuously improving the effectiveness and performance of our Quality and Food Safety Management System through regular review and evaluation.
3. Ensuring that our Quality and Food Safety Management Systems and Policy are understood, implemented, maintained, and sustained throughout the organization.
4. Producing, storing, and supplying safe, authentic, and integrity-protected products under hygienic conditions using high-quality raw materials, in compliance with applicable national and international legislation, customer requirements, and microbiological, physical, and chemical specifications.
5. Ensuring the availability, communication, and effectiveness of information necessary to support food safety, food fraud prevention, and food defense throughout the food chain.
6. Continuously improving our occupational health and safety performance.
7. Promoting a culture of quality and food safety across the organization by enhancing the knowledge, awareness, and competence of our employees through continuous training and development.
8. Complying with all applicable legal, regulatory, and customer requirements while striving to meet the expectations of our stakeholders.