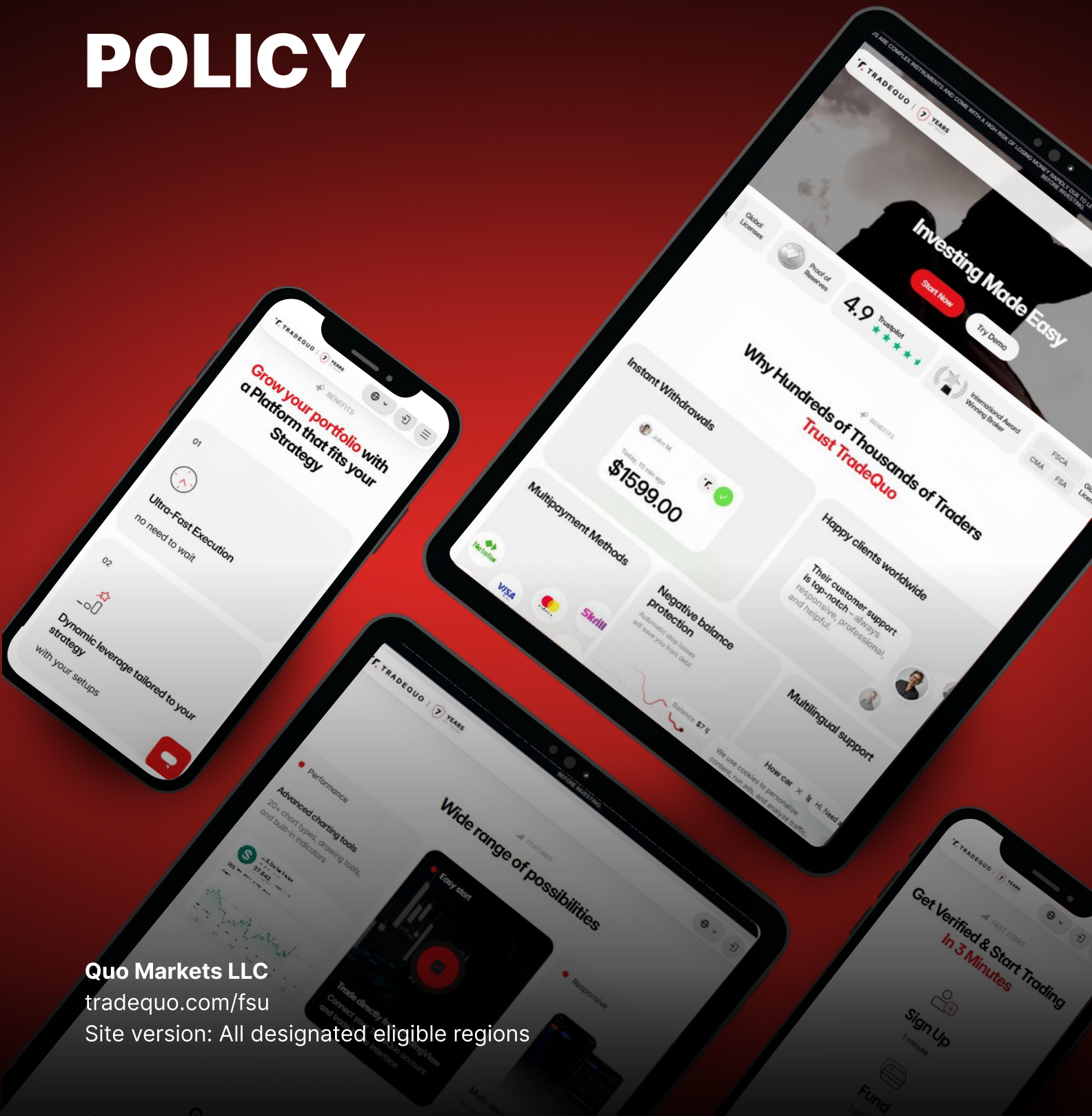
TRADEQUO

LEGAL DOCUMENTATION

PRIVACY POLICY



Quo Markets LLC
tradequo.com/fsu
Site version: All designated eligible regions

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PRIVACY POLICY

1. General

Quo Markets LLC (the “Company”, “we”, “us” or “our”) respects the privacy of website visitors, prospective clients and clients. This Privacy Policy explains how the Company collects, uses, stores, protects and shares personal information in connection with https://tradequo.com/fsu (the “Site”) and the services made available by the Company through this Site. This Site version is designated for eligible visitors across the regions to which this version is made available. The availability of any product or service is subject to applicable laws, eligibility requirements and the relevant contractual terms.

This Privacy Policy applies to information processed by the Company in connection with this Site. It does not apply to independent third-party websites or services linked from the Site, which may have their own privacy policies. By accessing the Site or providing information to us, you acknowledge that you have been informed of the practices described in this Privacy Policy.

2. Personal Information We Collect

Depending on your interaction with the Site and our services, the Company may collect the following categories of information:

- Identity and contact information, such as your name, date of birth, nationality, residential address, email address and telephone number.
- Identification and verification information, such as identity-document details, proof of address and information required for know-your-customer, anti-money laundering or fraud-prevention checks, where applicable.
- Account and financial information, such as account details, trading-related records, transaction history, deposit and withdrawal information and information required to process payments or investigate transactions.
- Communications and preferences, including support requests, correspondence, feedback and marketing preferences.
- Technical and usage information, such as IP address, device and browser information, pages viewed, approximate location derived from technical data, cookies and similar online identifiers.

We may receive personal information directly from you or, where lawful and relevant, from service providers, financial institutions, payment partners, identity-verification providers and other sources involved in providing or protecting our services. We do not necessarily collect every category of information from every visitor.

3. How We Use Personal Information

The Company may process personal information to:

- review enquiries, applications and account-opening requests;
- provide, administer and support services and process relevant transactions;
- verify identity, conduct required compliance checks, monitor suspicious activity and prevent fraud;
- communicate with clients, respond to requests and provide service notifications;
- maintain, secure, analyse and improve the Site and its functionality;
- investigate complaints, payment disputes, chargebacks and other claims;
- comply with legal, regulatory, record-keeping and law-enforcement obligations; and
- send marketing communications when permitted by applicable law and your preferences.

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Where data-protection law requires a lawful basis, we process information on an applicable basis, which may include performance of a contract, compliance with a legal obligation, legitimate interests or consent. The relevant basis depends on the processing activity and the law that applies.

4. Personal Information Protection

The Company takes reasonable technical and organisational measures designed to protect personal information against unauthorised access, loss, alteration, misuse and unauthorised disclosure. Measures may include access restrictions, secure communications and internal procedures appropriate to the type of information processed. No electronic transmission or storage system can be guaranteed to be completely secure.

Personal information is retained for as long as reasonably necessary for the purposes described in this Privacy Policy, including applicable contractual, legal, regulatory, accounting, security and dispute-resolution requirements. Retention periods may vary depending on the information and applicable obligations.

5. Confidentiality and Disclosure

The Company treats personal information as confidential and discloses it only where there is an appropriate purpose and lawful basis. Depending on the circumstances, recipients may include technology and hosting providers, customer-support providers, identity-verification providers, banks, payment providers, professional advisers and other service providers acting on our instructions or otherwise lawfully involved in providing the relevant services.

We may also disclose information to competent regulators, courts, law-enforcement or other public authorities where required or permitted by law, or where reasonably necessary to establish, exercise or defend legal claims. In relation to a disputed transaction or chargeback, relevant information may be shared with payment providers, banks, counterparties or authorised representatives to verify transactions, investigate the dispute and prevent fraud.

Information may be processed or transferred outside the country in which you reside. Where applicable law requires safeguards for international transfers, the Company will apply appropriate safeguards. This Privacy Policy does not authorise third parties to use personal information for unrelated purposes.

6. Marketing Communications and Opting Out

Where permitted by applicable law, the Company may use your contact information to send news, service updates, offers and other promotional materials relevant to its services. You may opt out of marketing communications at any time by following the unsubscribe instructions in the communication or contacting us at compliance@tradequo.com. Opting out of marketing does not prevent us from sending necessary service, account, security or compliance messages.

7. Cookies and Similar Technologies

The Site may use cookies and similar technologies to support essential site functions, maintain security, remember preferences, understand how visitors use the Site and improve performance. Some technologies may be used for analytics or marketing where permitted by applicable law. You can manage cookies through your browser settings and, where offered, through the Site's cookie controls. Disabling certain cookies may affect Site functionality.

8. Access to and Control of Personal Information

You may contact the Company at compliance@tradequo.com to request access to, correction of or an update to your personal information. Depending on the law applicable to you, you may also have rights to request erasure, restrict or object to certain processing, obtain a portable copy of certain information, withdraw consent where processing is based on consent, or complain to the competent data-protection authority.

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We may need to verify your identity before acting on a request. Certain requests may be subject to lawful exceptions, including obligations to retain identification, transaction or compliance records. Please notify us if your contact details or other relevant information change.

9. Changes to This Privacy Policy

The Company may update this Privacy Policy to reflect changes in its practices, the Site, services or applicable legal requirements. The latest version will be published on the Site with an updated date. Where required by law, we will provide additional notice or request consent before material changes take effect.

10. Contact

For questions or requests concerning this Privacy Policy or the handling of your personal information, please contact:
Quo Markets LLC
Email: compliance@tradequo.com
Website: https://tradequo.com/fsu

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