

WHY CHOOSE THOMSON TECHNOLOGIES FOR A TELECOM AUDIT



Step 1: Data Collection

- **Identify Overcharges:** Studies reveal that between 7-12% of telecom bills contain errors, leading to unnecessary expenses.
- **Eliminate Unused Services:** Detect and remove redundant lines, circuits, and features, ensuring you pay only for what you need



Enhanced Operational Efficiency

- **Optimize Resource Allocation:** By understanding your telecom usage, you can allocate resources more effectively, improving overall efficiency.
- **Streamline Communication Systems:** Consolidate services and eliminate redundancies to enhance productivity.



Improved Contract Management

- **Negotiate Better Terms:** Gain leverage to renegotiate contracts, securing more favorable rates and terms aligned with current market standards.
- **Ensure Compliance:** Verify that vendor contracts match the rates and services billed, preventing costly discrepancies.



Detection of Security Vulnerabilities

- **Identify Potential Risks:** Uncover weaknesses in your telecom infrastructure that could expose your organization to security threats.
- **Implement Protective Measures:** Receive recommendations to enhance security protocols, safeguarding your communications.



Access to Advanced Technologies

- **Adopt Modern Solutions:** Discover opportunities to upgrade to newer technologies like VoIP or cloud-based communication platforms, offering better service at reduced costs.
- **Stay Competitive:** Ensure your telecom infrastructure keeps pace with technological advancements, maintaining your competitive edge.

TAKE THE NEXT STEP

Engaging in our free telecom audit is a proactive measure to enhance your organization's efficiency, security, and cost-effectiveness. Contact Thomson Technologies today to schedule your audit and unlock the full potential of your telecom infrastructure.

WE ARE **AN EXTENSION OF** YOUR IT TEAM

Support, Not Replacement

We are not here to replace your IT team but to act as an added benefit—a second layer of support for escalations to the carriers. This allows your IT team to focus on other critical tasks and projects.

Hands-on Project Management

Nervous about moving forward with a new carrier due to potential downtime, lack of resources, or past bad experiences? Don't worry. We can hand-hold the entire process for you and your team.

- **Custom Communication Paths:** We establish agreed communication methods with your team before starting any project.
- **Comprehensive Support:** We project-manage engagements with the carriers and your team, setting expectations, documenting every step, and holding carriers accountable for their commitments.
- **Escalation Path:** We act as your escalation path—all at no additional cost.

CLIENT **SUCCESS** STORIES

- **Adopt Modern Solutions:** Discover opportunities to upgrade to newer technologies like VoIP or cloud-based communication platforms, offering better service at reduced costs.
- **Stay Competitive:** Ensure your telecom infrastructure keeps pace with technological advancements, maintaining your competitive edge.



Hotel Industry

A large auto dealership was unknowingly paying for unused phone lines and outdated internet services. Our audit uncovered \$54,000 in annual errors and inefficiencies. We negotiated better contracts, transitioned them to modern VoIP services, and improved their overall communication efficiency.



Car Dealership

A multi-location healthcare organization struggled with outdated POTS lines and fragmented telecom services. We streamlined their telecom infrastructure, upgraded to unified communications, and saved them over \$3,500 monthly while improving connectivity across all locations.



Healthcare Provider

A mid-sized manufacturing company had persistent downtime issues with their ISP, causing delays in operations. Our audit identified the root cause, facilitated a seamless transition to a more reliable carrier, and reduced their monthly telecom expenses by 30%.



Manufacturing Firm

CONTACT US