

Rooted Grove Terms of Use

Effective date: July 8, 2026 | Version: 1.0

These Rooted Grove Terms of Use govern your access to and use of Rooted Grove, the campus marketplace inside the Rooted University Hub app, operated by Tree Technologies. By applying to sell, creating a business listing, checking out as a buyer, or otherwise using Rooted Grove, you agree to these Grove Terms and our general Terms of Service and Privacy Policy. If you do not agree, do not use Rooted Grove.

1. What Rooted Grove Is

Rooted Grove is a peer-to-peer campus marketplace that helps students discover campus businesses and student sellers, list items or services for sale, pay through Stripe, and complete transactions via campus pickup. Shipping is not offered in v1. Tree Technologies provides the platform only. We are not the seller of items listed by users. Transactions are between buyers and sellers.

2. Eligibility

- Have a valid Rooted University Hub account in good standing
- Be at least 18 years old, or the age of majority in your jurisdiction, or have verifiable permission from a parent or guardian if your school permits student commerce at a younger age
- Comply with your school's policies and applicable law
- Provide accurate information in applications, listings, and checkout

We may refuse, suspend, or remove access at our discretion.

3. Prohibited Items & Conduct

You may NOT list, sell, buy, or promote:

- Weapons, ammunition, or explosives
- Illegal drugs, drug paraphernalia, or controlled substances
- Stolen goods or items you do not have the right to sell
- Counterfeit or infringing goods
- Alcohol or tobacco where prohibited by law or campus policy

- Sexual services, escort services, or adult content
- Academic dishonesty services (e.g., completed assignments for hire)
- Personal data or account credentials
- Anything that violates law, university policy, or these Grove Terms

You also may not harass, threaten, defraud, or discriminate against other users; circumvent fees or safety systems; impersonate others; scrape or reverse engineer the marketplace; or spam users. We may remove listings, hold payouts, suspend accounts, or report activity to campus officials or law enforcement.

4. Buyer Terms

4.1 Browsing & Checkout

Prices are set by sellers in U.S. dollars. Inventory is reserved when checkout begins and may be released if payment is not completed. You agree to pay the listed price, applicable taxes, and any disclosed fees at checkout.

4.2 Campus Pickup

Pickup is the only fulfillment method in v1. Arrange pickup at the selected campus area and respond to seller messages in good faith. Inspect items at pickup when possible. Failure to pick up an order after payment may not entitle you to a refund.

4.3 Payments & Refunds

Payments are processed by Stripe. Refunds are handled according to seller policy, Stripe rules, and our admin review. We may issue refunds for fraud, non-delivery, or policy violations. Chargebacks filed in bad faith may result in account suspension.

5. Seller Terms

5.1 Application & Approval

To sell on Rooted Grove you must: submit a seller application with accurate information; be approved by our team; accept the Rooted Grove Seller Agreement; complete Stripe Connect Express onboarding; and maintain an active, compliant shop. Approval is not guaranteed.

5.2 Listings

You represent that you own or have rights to sell every listed item; descriptions, photos, and prices are accurate; items comply with the prohibited items list; and stock counts are correct. You are responsible for keeping listings current and honoring sold items.

5.3 Fulfillment

You must fulfill paid orders in good faith and mark orders ready for pickup when appropriate. Coordinate pickup through Grove messaging. If you cannot fulfill an order, contact the buyer and support immediately.

5.4 Fees & Payouts

Tree Technologies charges a platform fee of 5% on successful transactions unless we notify you otherwise in writing. Funds are transferred to your Stripe Express account per Stripe's schedule. You are responsible for taxes on your sales. Stripe may withhold funds for disputes or compliance reviews.

6. Messaging, Reports & Safety

Grove messaging is for transaction-related communication only. Users may report listings, messages, or behavior. Users may block others. We may monitor content where permitted by law to enforce these terms and keep users safe.

7. Intellectual Property

The App, Rooted Grove branding, and our software are owned by Tree Technologies or our licensors. You retain ownership of content you upload. You grant us a non-exclusive, worldwide, royalty-free license to host, display, and distribute your shop content solely to operate Rooted Grove.

8. Platform Role & Disclaimers

ROOTED GROVE IS PROVIDED "AS IS" AND "AS AVAILABLE." We do not guarantee continuous, error-free, or secure operation; we do not guarantee the quality, safety, legality, or accuracy of any listing; we are not a party to transactions between buyers and sellers except as a payment facilitator through Stripe; we are not responsible for user conduct, pickup meetings, or offline interactions.

9. Limitation of Liability

To the fullest extent permitted by law, Tree Technologies will not be liable for indirect, incidental, special, consequential, or punitive damages arising from your use of Rooted Grove. Our total liability will not exceed the greater of (a) amounts you paid us in the twelve months before the claim, or (b) \$100.

10. Indemnification

You agree to defend, indemnify, and hold harmless Tree Technologies from claims, damages, and expenses (including attorneys' fees) arising from your listings, sales, purchases, messages, violation of these terms, or disputes with other users.

11. Suspension & Termination

We may suspend or terminate your Grove access, remove listings, or withhold payouts for violations, safety risks, or requirements from Stripe, law, or university policy. Provisions that should survive (fees owed, indemnity, disclaimers, limitations) will survive termination.

12. Disputes Between Users

Try to resolve disputes directly first. If you cannot, email contact@tree-technologies.com with order details. We may assist informally but are not obligated to. Our decisions in marketplace disputes are final for platform access purposes.

13. Changes

We may update these Grove Terms. We will post the new version and update the version number. Material changes may require re-acceptance in the App.

14. Governing Law

These Grove Terms are governed by the laws of the District of Columbia and applicable United States federal law, without regard to conflict-of-law rules.

15. Contact

Tree Technologies | contact@tree-technologies.com | tree-technologies.com

Related: [Grove Privacy Policy](#) | [Grove Seller Agreement](#) | [Grove Buyer Policy](#) | [App Terms of Service](#) | [App Privacy Policy](#)

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