

MACHINE INFORMATION - THRESHOLDS AND HEALTH PROFILE

Restricted Access

This area does not require a license for access.

Users can view reference data, while **Super Users**, **Owners**, and **Internal Users** can maintain and update it.

Thresholds

The **Threshold** tab allows you to set specific machine parameters if they differ from the organisation's default settings.

The **Health Profile** option, located in the top right of the tab, can be modified by **Super Users**, **Owners**, and **Internal Users**. The Health Profile determines the **RAG status** (Red, Amber, Green) on the estate map, with the blue-highlighted lines indicating the parameters used to generate this status.

This profile uses the following thresholds to flag machine on the planning map for attention:

Stock Level
Stock Item Availability
No Audit Read
No Comms
Consumable Level
Critical Stock Level

Health Profile
 Stock Driven

Measurement	●	●	●	Notes
Stock Level	70	50	15	The capacity as a percentage of the overall stock level for the machine.
Stock Item Availability	85	50	15	As a percentage of the full product range The number of products ranges still available to purchase from the machine.
Available Cash	40	50	70	As a percentage of the total cash value of a fully stocked machine, the amount of cash available for collection - excluding any float
Abnormal Trading	15	35	50	The percentage difference in Vends of the last 7 days compared with the previous 7 days

Threshold values can be customised if you wish to flag different values from the organisation's default settings.

There are **13** categories of **Thresholds**, which use a RAG status:

- **4** categories **descend** using a percentage: Stock Level, Stock Item Availability, Consumable Level, Critical Stock Level.
- **2** categories **ascend** using a percentage: Available Cash, Abnormal Trading.
- **4** categories **ascend** in hours: No Trading, No Audit Read, No Comms, Last Clean.
- **3** categories **ascend** in days: Days Since Last Clean, Days Since Hygiene Flush, Days Since Outside Clean.

After entering your values, select **Update** to apply the thresholds to the machine.

Training Note

There may be a slight delay between saving any changes and those updates being reflected on the estate map.

