PROMPTS

Prompts in the App

Prompts facilitate communication between field operators and back-office staff. Configurable by the back-office, prompts can remind you to record mileage, complete a weekly stocktake, or follow a daily checklist, like a vehicle check, when you log in.

Prompts can appear at various points in the app: on login, log off, site arrival, and machine acceptance. There are three types of prompts.

A **Checklist** displays a series of items that require your response.

A **Reminder** prompt may pop up to alert or advise you about something.

While a **Field Entry** prompt requires you to input text or values for a prompt item.

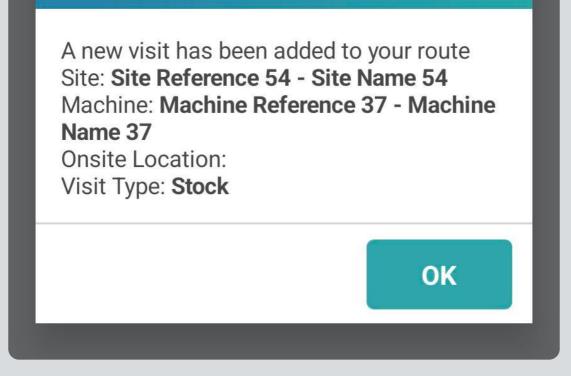Some prompts will require you to acknowledge the information before you can continue.

Selecting "**Continue**" lets you complete visits within the app.

Visit Added Prompt

When a visit is added to your route, you'll receive a notification prompting you about the new visit.

After closing a visit prompt, the manual refresh icon on Today's Visit will turn red, indicating that a refresh is needed.