

MIKE TANG

Product Designer

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EXPERIENCE

IBM

UX Designer · June 2019 – Present

- Design enterprise software for IBM Z, with a focus on AI and machine learning, infrastructure management, configuration, monitoring, and administrative workflows.
- Designed AI and machine learning experiences across Machine Learning for IBM z/OS and AI Control Interface, translating complex technical capabilities into full workflows for enterprise users.
- Helped shape a new Dashboard experience for IBM Z Hardware Management Console (HMC), from early concepts through interaction design, prototyping, user testing, UX specifications, and implementation.
- Designed infrastructure workflows for Machine Learning for IBM z/OS, turning complex technical dependencies and system states into guided administrative experiences.
- Designed Dual Control experiences for both HMC and Machine Learning for IBM z/OS, including requester and approver workflows for sensitive administrative actions.
- Contributed to Machine Learning for IBM z/OS work recognized with a 2025 iF Design Award, including work on the team's award submission.

NHN Global / FashionGo

UX/UI Designer · September 2017 – April 2019

UX/UI Intern · May 2017 – September 2017

- Designed customer-facing and internal tools for FashionGo, a B2B wholesale fashion marketplace connecting vendors and retail buyers.
- Redesigned product discovery, Favorites, administrative, and reporting workflows across the marketplace.

Eurofins Eaton Analytical

Laboratory Scientist · September 2012 – May 2017

EDUCATION

Cal Poly Pomona — B.S. Biotechnology, 2012

Designlab — UX Academy, 2016–2017

AWARDS

2025 iF Design Award — IBM MLz

SKILLS

Design

Product Design · Interaction Design ·
Information Architecture · Prototyping

Research & Collaboration

User Interviews · Usability Testing ·
Qualitative Research

Tools

Figma · Sketch · Adobe Creative Cloud