

Privacy Policy

Last updated: 22 August 2026

Who we are

Invincible provides integrated security, construction, waste management, workplace training and compliance-led services across the UK. For information collected through this website and our enquiry channels, Invincible is the data controller. Contact us at info@myinvincible.co.uk or call 020 3475 7605.

Information we collect

We may collect your name, email address, telephone number, organisation, role, site or service requirements, enquiry details and correspondence. We may also collect technical information about your visit, such as device, browser, IP address, pages viewed and cookie or analytics data. Please do not submit special-category or highly sensitive personal information through the general enquiry form.

How and why we use information

We use personal information to respond to enquiries; take steps requested before entering a contract; prepare proposals; deliver and manage services; maintain business records; operate and secure the website; prevent misuse; meet legal and regulatory obligations; and improve our services. Our lawful bases may include taking steps before or performing a contract, compliance with legal obligations, consent where requested, and our legitimate interests in operating, protecting and developing our business and responding to prospective clients.

Marketing

We only send direct marketing where permitted by law. Where consent is required, you may withdraw it at any time. You may object to direct marketing at any time by contacting info@myinvincible.co.uk or using the unsubscribe option in a message.

How we receive information

Most information comes directly from you when you use the website, contact us or work with us. We may also receive relevant business information from your organisation, service partners, publicly available professional sources or website analytics tools.

Who we share information with

We may share information, where necessary, with website hosting, form, email, IT, security and analytics providers; professional advisers; insurers; regulators and public authorities; prospective parties to a business transaction; and trusted subcontractors or delivery partners involved in a requested service. Providers acting for us must protect the information and use it only for the agreed purpose. We do not sell personal information.

International transfers

Some technology providers may process information outside the UK. Where this occurs, we use an appropriate legal transfer mechanism and safeguards required by UK data-protection law.

Retention

We retain information only for as long as necessary for the purpose for which it was collected, including responding to an enquiry, maintaining an active business relationship, meeting legal, tax, insurance and regulatory requirements, and establishing or defending legal claims. Retention periods are reviewed according to the nature of the information, the relationship and applicable obligations.

Cookies and analytics

The website may use essential cookies required for operation and, where enabled, optional analytics or similar technologies. Non-essential cookies should only be used in accordance with the choices presented through the website's consent controls. You can also manage cookies through your browser.

Your rights

Depending on the circumstances, you may have rights to access, correct or erase your personal information; restrict or object to processing; receive certain information in a portable format; and withdraw consent where consent is the lawful basis. You have an absolute right to object to processing for direct marketing. To exercise a right, contact info@myinvincible.co.uk. We may need to verify your identity.

Complaints

Please contact us first if you have a concern so we can try to resolve it. You may also complain to the Information Commissioner's Office at ico.org.uk or by calling 0303 123 1113.

Security

We use appropriate organisational and technical measures designed to protect personal information. No internet transmission or storage system can be guaranteed completely secure.

Children

This website and our services are intended for organisations and adult business users. We do not knowingly use the website to collect personal information from children.

Changes to this policy

We may update this policy to reflect legal, regulatory or operational changes. The latest version will appear on this page with a revised update date.