

From Constant Retakes to Connected Care

How Sea of Smiles unified four locations on one imaging platform and nearly eliminated retakes



Dr. Raj Patel

Founder & Clinician, Sea of Smiles

AT A GLANCE

Sea of Smiles
Pediatric Dentistry

4

Locations

10+

Years serving
pediatric patients

The Challenge

Sea of Smiles was growing but their imaging software wasn't keeping up. Retakes were frequent, workflows were slow, and connecting four locations felt harder than it should.

Three problems they needed to solve:



WORKFLOW

Improve workflow
efficiency across all
locations



ACCURACY

Reduce imaging errors
and retakes



INTEGRATION

Seamlessly integrate
with CareStack



"We were using TigerView, and it was just too tedious. Retakes were difficult, and rotating X-rays were a hassle. We knew we couldn't continue with this as we expanded."

Dr. Raj Patel, Founder & Clinician, Sea of Smiles

The Approach

Sea of Smiles switched to SOTA Cloud for its intuitive interface, centralized imaging, and native CareStack integration. The transition was immediate and so were the results.

The Results



Retakes nearly eliminated

Streamlined templates and a faster X-ray workflow meant staff worked more accurately with less friction.



Four locations. One system.

All imaging centralized on a single platform — no more bouncing between systems.



Better patient conversations

Real-time X-rays pulled up instantly during consultations improved transparency and trust with parents.



"Retakes are almost non-existent now. Everything is centralized on one screen, which makes the entire process smoother. Our staff works more quickly and accurately."

Dr. Raj Patel, Founder & Clinician, Sea of Smiles

The Takeaway

SOTA Cloud didn't just fix an imaging problem — it changed how the entire team works.

"SOTA Cloud has allowed us to focus on what we do best — taking care of our patients. The ease of use and the way it integrates with CareStack has been a real game-changer for us."



Dr. Raj Patel,
Founder & Clinician, Sea of Smiles